



NCQA State Solutions: PCMH Customization

The NCQA Patient-Centered Medical Home (PCMH) Recognition program is the most widely used primary care transformation model in the nation. NCQA offers expertise and support for states to expand on the NCQA PCMH framework to address state-specified priorities.

Expertise	Capabilities	Current Clients (Sampling)
 <p>NEW STANDARDS DEVELOPMENT</p>	<p>Assess Gap analysis and environmental scan Aligning primary-care transformation efforts</p> <p>Create New standards or criteria Distinction or “badge of honor”</p> <p>Technical Reports and Guidance Initial material development Annual update</p> <p><u>Related Capabilities</u> Transition plan recommendations and implementation Data extract/dashboard (progress on milestones) Training and education Marketing and branding</p>	<p>Massachusetts Health Policy Commission NCQA collaborated with the HPC to create 13 new behavioral health integration standards to be used for the PCMH PRIME Certification Program.</p>

STATE-BRANDED PCMH PROGRAM: MODIFIED CRITERIA AND SCORING



Assess—Align primary-care transformation efforts
Modify—Core/elective criteria
Technical Reports and Guidance
 Initial material development
 Annual update

NY State Department of Health
 NCQA created a custom-label program called NY PCMH to support the state with aligning medical home transformation efforts across payers and initiatives.

Related Capabilities
 Transition plan recommendations and implementation
 Data extract/dashboard (progress on milestones)
 Training and education
 Marketing and branding

REPORTING



Data extract/dashboard (progress on milestones)

TN Division of TennCare/SIM
 NCQA provides the state with quarterly data extracts on SIM practice transformation progress against NCQA PCMH milestones.

TECHNICAL ASSISTANCE



Transition plan recommendations and implementation
 Training and education
 Marketing and branding

Health Resources and Services Administration
 NCQA provides technical assistance in the form of training, education and material development for federally qualified health centers pursuing and sustaining NCQA PCMH.

To learn more, contact Jennifer Zutz, Quality Solutions Group, at Zutz@ncqa.org