

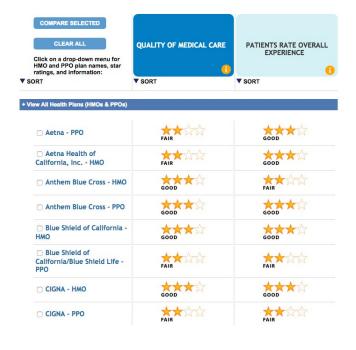
State Quality Solutions: Public Reporting and Transparency

The National Committee for Quality Assurance (NCQA) offers expertise with public reporting and transparency initiatives to build health plan accountability and drive quality improvement.

Expertise	Capabilities	Current Clients (Sampling)
REPORT CARDS, SCORECARDS, QUALITY RATING SYSTEMS AND CONSUMER GUIDES NCQA offers expertise in methodology design, development and maintenance to support states with health plan and provider transparency initiatives.	Methodology Design Environmental scans and crosswalks Identify domains/focus areas Measure selection Level of detail (roll up, individual indicator) Scaling approach (3 stars vs. 5 stars) Inclusion of additional data (accreditation status) Consumer testing/focus groups Annual reassessment Technical Reports: Final methodology design Guidance Reports: Usability and value (consumer-friendly) Data Extract: Ready-to-use file (for design program vendor) Related Capabilities Technical Assistance: Leveraging results for P4P/VBP Measure Development: Technical specification development Measure Collection: HEDIS and non-HEDIS Measure Validation: HEDIS and non-HEDIS Marketing: Development or review of promotional materials	REPORT CARDS/SCORECARDS: CA Office of the Patient Advocate (OPA) DE Department of Health and Human Services NCQA Health Plan Report Cards QUALITY RATING SYSTEM: CMS Marketplace QRS NCQA Health Plan Ratings CONSUMER GUIDES: NY Consumer Guide for Insurers

California Office of the Patient Advocate (OPA)

http://www.opa.ca.gov/pages/reportcard.aspx



New York State Consumer Guide for Insurers

https://www.dfs.ny.gov/consumer/health/cg_health_2018.pdf

WOMEN'S HEALTH: HMOS (2016)

CHART
The symbols in the chart show how each HMO compares to the average for all New York HMOS.

MNOs with or "A" performed better than the New York HMO average.

Note: Symbols show statistically significant differences between each health insurance company's accessed mile New York HMO average.

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When comparing plan rates, note that some plans have the same rate but a different symbol. This is because plan rates are based on the number of members, which can differ emorg plans, and how much a plant's rate differs.

UNDERSTANDING THE

				Constant		Timeliness				Chlamydia Screening			
нмо	Breast Cancer Screening		Cervical Cancer Screening		of Prenatal Care		Postpartu m Care		Ages 16-20		Ages 21-24		
NY HMO Average	73		81		89		79		55		63	Г	
Capital District Physicians Health Plan	80	A	85		96	A	90	A	67	•	71	4	
Community Blue (HealthNow)1	76	•	78	•	95	A	89	•	57	A	64	Г	
Empire HealthChoice HMO, Inc.	65	•	72	•	87		74	•	53		61		
Excellus (Univera Healthcare)2	76	•	81		97	A	91	A	49		59	Г	
Excellus BlueCross BlueShield ³		A	81		95	A	89	A	44	•	55	,	
HIP Health Maintenance Organization	75	•	84		90		73	•	77	A	80	4	
Independent Health Association, Inc.	76	•	80		97	A	91	A	58		63		
MVP Health Plan, Inc.	74	A	76	•	95	A	83	A	52		64	Г	
Oxford Health Plans (NY), Inc.	58	~	82		77	▼	63		59	•	67		

cludes date for Univer PTO membershy.

Legend

A Significantly better than the NY HMO average.

Significantly better than the NY HMO average.

Significantly was the NY HMO average.