

# 2025 Health Plan Ratings Required HEDIS<sup>®</sup>, CAHPS<sup>®</sup> and HOS Measures

## Commercial & Medicaid

**HEDIS MY 2024 & CAHPS MY 2024 (Reporting Year 2025)**

## Medicare

**HEDIS MY 2024 (Reporting Year 2025)**

**CAHPS MY 2023 (Reporting Year 2024)**

**HOS MY 2023 (Reporting Year 2024)**

## 2025 HEALTH PLAN RATINGS REQUIRED HEDIS, CAHPS AND HOS MEASURES

### Summary of Changes to Measure List

#### June 2025 Posting

- Revised the name of the “Prevention and Equity” composite to “Prevention and Population.”
- Revised the name of the “Equity” subcomposite to “Description of Membership.”

#### April 2025 Posting

- Removed the following measures for the applicable product lines, due to limited data reported in previous years:
  - Medical Assistance With Smoking and Tobacco Use Cessation—Advising Smokers and Tobacco Users to Quit (*Medicaid product line*).
  - Pharmacotherapy for Opioid Use Disorder (*Medicare product line only*).
  - Hospitalization Following Discharge From a Skilled Nursing Facility—30-Day (*Medicare product line only*).

#### September 2024 Posting

- NCQA expects to remove the following measures from 2025 Health Plan Ratings, pending a vote from NCQA’s Standards Committee in October 2024 and Public Comment feedback in November 2024.
  - Medical Assistance With Smoking and Tobacco Use Cessation—Advising Smokers and Tobacco Users to Quit (*Medicaid product line*).
  - Note:** Please take this into consideration when making your Adult vs. Child CAHPS scoring component selection in the HOQ.
  - Pharmacotherapy for Opioid Use Disorder (*Medicare product line only*).
  - Hospitalization Following Discharge From a Skilled Nursing Facility—30-Day (*Medicare product line only*).

#### April 2024 Posting

- Revised the following measures/indicators.

Replace This Measure/Indicator...	With This Measure/Indicator	Commercial	Medicare	Medicaid
Hemoglobin A1c Control for Patients With Diabetes (HBD)— <i>HbA1c Control (&lt;8%)</i>	Glycemic Status Assessment for Patients With Diabetes (GSD)— <i>Glycemic Status (&lt;8%)</i>	✓	✓	✓
Colorectal Cancer Screening (COL)	ECDS reporting version of Colorectal Cancer Screening (COL-E)	✓	✓	✓ (new for Medicaid product line)
Follow-Up Care for Children Prescribed ADHD Medication (ADD)— <i>Continuation &amp; Maintenance Phase</i>	ECDS reporting version of Follow-Up Care for Children Prescribed ADHD Medication (ADD-E)— <i>Continuation &amp; Maintenance Phase</i>	✓		✓

Replace This Measure/Indicator...	With This Measure/Indicator	Commercial	Medicare	Medicaid
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)— <i>Blood Glucose and Cholesterol Testing</i>	ECDS reporting version of Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM-E)— <i>Blood Glucose and Cholesterol Testing</i>	✓		✓

- Added the following new measures:

Measure Name	Commercial	Medicare	Medicaid
Colorectal Cancer Screening (COL-E)	<i>(already in commercial product line)</i>	<i>(already in Medicare product line)</i>	✓
Use of Imaging Studies for Low Back Pain (LBP)		✓	
Advance Care Planning (ACP)		✓	
Language Diversity of Membership (LDM)	✓	✓	✓

### HEDIS/CAHPS Measures Required for HP Accreditation—Commercial

**Note:** The “Weight” column indicates the weight of the item (maximum value = 3) in the overall score calculation.

#### HEDIS MY 2024 & CAHPS MY 2024 (Reporting Year 2025)

Measure Name		Display Name	Weight
<b>PATIENT EXPERIENCE</b>			
<b>Getting Care</b>			
Getting Needed Care (Usually + Always)		Getting care easily	1.5
Getting Care Quickly (Usually + Always)		Getting care quickly	1.5
<b>Satisfaction With Plan Physicians</b>			
Rating of Personal Doctor (9 + 10)		Rating of primary care doctor	1.5
Rating of Specialist Seen Most Often (9 + 10)		Rating of specialists	1.5
Coordination of Care (Usually + Always)		Coordination of care	1.5
<b>Satisfaction With Plan and Plan Services</b>			
Rating of Health Plan (9 + 10)		Rating of health plan	1.5
Rating of All Health Care (9 + 10)		Rating of care	1.5
<b>PREVENTION AND POPULATION</b>			
Children and Adolescent Well-Care			
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1

Measure Name		Display Name	Weight
<b>Women's Reproductive Health</b>			
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS-E	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
<b>Description of Membership</b>			
RDM	Race/Ethnicity Diversity of Membership	Race and ethnicity of members	1
LDM	Language Diversity of Membership (NEW MEASURE)	Language preferences of members	0.5
<b>Cancer Screening</b>			
BCS-E	Breast Cancer Screening	Breast cancer screening	1
COL-E	Colorectal Cancer Screening—Total (NEW REPORTING METHOD)	Colorectal cancer screening	1
CCS	Cervical Cancer Screening	Cervical cancer screening	1
<b>Other Preventive Services</b>			
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
AIS-E	Adult Immunization Status—Influenza—Total	Influenza immunizations for adults	1
	Adult Immunization Status—Td/Tdap—Total	Td/Tdap immunizations for adults	1
	Adult Immunization Status—Zoster—Total	Zoster immunizations for adults	1
	Adult Immunization Status—Pneumococcal—66+	Pneumococcal immunizations for adults	1
<b>TREATMENT</b>			
<b>Respiratory</b>			
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
<b>Diabetes</b>			
BPD	Blood Pressure Control for Patients With Diabetes	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes	Patients with diabetes—eye exams	1

Measure Name		Display Name	Weight
GSD	Glycemic Status Assessment for Patients With Diabetes—Glycemic Status (<8%) <b>(NEW MEASURE)</b>	Patients with diabetes—glycemic status	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total	Patients with diabetes—kidney health evaluation	1
<b>Heart Disease</b>			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
<b>Behavioral Health—Care Coordination</b>			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
<b>Behavioral Health—Medication Adherence</b>			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
<b>Behavioral Health—Access, Monitoring and Safety</b>			
APM-E	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total <b>(NEW REPORTING METHOD)</b>	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
ADD-E	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase <b>(NEW REPORTING METHOD)</b>	Continued follow-up after ADHD diagnosis	1

Measure Name		Display Name	Weight
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
<b>Risk-Adjusted Utilization</b>			
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—Total	Acute hospital utilization	1
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64 years	Plan all-cause readmissions	1
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—Total	Emergency department utilization	1
<b>Other Treatment Measures</b>			
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

### HEDIS/CAHPS/HOS Measures Required for HP Accreditation—Medicare

*HEDIS MY 2024 (Reporting Year 2025); CAHPS MY 2023 (Reporting Year 2024);  
HOS MY 2023 (Reporting Year 2024)*

Measure Name		Display Name	Weight
<b>PATIENT EXPERIENCE</b>			
<b>Getting Care</b>			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
	Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
<b>Satisfaction With Plan Physicians</b>			
	Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
	Rating of Specialist Seen Most Often (9 + 10)	Rating of specialists	1.5
	Coordination of Care (Usually + Always)	Coordination of care	1.5
<b>Satisfaction With Plan and Plan Services</b>			
	Rating of Health Plan (9 + 10)	Rating of health plan	1.5
	Rating of All Health Care (9 + 10)	Rating of care	1.5
<b>PREVENTION AND POPULATION</b>			
<b>Cancer Screening</b>			
BCS-E	Breast Cancer Screening	Breast cancer screening	1
COL-E	Colorectal Cancer Screening—Total <i>(NEW REPORTING METHOD)</i>	Colorectal cancer screening	1
<b>Description of Membership</b>			
RDM	Race/Ethnicity Diversity of Membership	Race and ethnicity of members	1
LDM	Language Diversity of Membership <i>(NEW MEASURE)</i>	Language preferences of members	0.5
<b>Other Preventive Services</b>			

Measure Name		Display Name	Weight
AIS-E	Adult Immunization Status—Influenza—Total	Influenza immunizations for adults	1
	Adult Immunization Status—Td/Tdap—Total	Td/Tdap immunizations for adults	1
	Adult Immunization Status—Zoster—Total	Zoster immunizations for adults	1
	Adult Immunization Status—Pneumococcal—66+	Pneumococcal immunizations for adults	1
<b>TREATMENT</b>			
<b>Respiratory</b>			
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
URI	Appropriate Treatment for Upper Respiratory Infection—Total	Appropriate antibiotic use for colds	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
<b>Diabetes</b>			
BPD	Blood Pressure Control for Patients With Diabetes	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes	Patients with diabetes—eye exams	1
GSD	Glycemic Status Assessment for Patients With Diabetes—Glycemic Status (<8%) <i>(NEW MEASURE)</i>	Patients with diabetes—glycemic status	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients with Diabetes—Total	Patients with diabetes—kidney health evaluation	1
<b>Heart Disease</b>			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
<b>Behavioral Health—Care Coordination</b>			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1

Measure Name		Display Name	Weight
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
<b>Behavioral Health—Medication Adherence</b>			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
<b>Behavioral Health—Access, Monitoring and Safety</b>			
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
<b>Patient Safety and Treatment for Older Adults</b>			
PSA	Non-Recommended PSA-Based Screening in Older Men	Avoiding non-recommended prostate cancer screening in older men	1
DDE	Potentially Harmful Drug Disease Interactions in Older Adults—Total	Avoiding potentially harmful drug and disease interactions in older adults	1
DAE	Use of High-Risk Medications in Older Adults—Total Rate (Rate 3)	Avoiding high-risk medications for older adults	1
FRM	Fall Risk Management—Managing Fall Risk	Managing risk of falls	1
OMW	Osteoporosis Management in Women Who Had a Fracture	Managing osteoporosis in women after fracture	1
OSW	Osteoporosis Screening in Older Women	Screening for osteoporosis in women	1
<b>Care Coordination</b>			
FMC	Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions—65+	Follow-up after ED for multiple high-risk chronic conditions	1
TRC	Transitions of Care—Notification of Inpatient Admission—65+	Transitions of Care—notification of inpatient admission	1
	Transitions of Care—Receipt of Discharge Information—65+	Transitions of Care—receipt of discharge information	1
	Transitions of Care—Patient Engagement After Inpatient Discharge—65+	Transitions of Care—patient engagement after inpatient discharge	1
	Transitions of Care—Medication Reconciliation Post-Discharge—65+	Transitions of Care—medication reconciliation post-discharge	1
ACP	Advance Care Planning ( <b>NEW MEASURE</b> )	Advance care planning	1
<b>Risk-Adjusted Utilization</b>			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—65+	Plan all-cause readmissions	1



Measure Name		Display Name	Weight
EDU	Emergency Department Utilization—Observed-to-Expected Ratio—65+	Emergency department utilization	1
AHU	Acute Hospital Utilization—Observed-to-Expected Ratio—Total Acute—65+	Acute hospital utilization	1
HPC	Hospitalization for Potentially Preventable Complications—Total ACSC—Observed-to-Expected Ratio—Total	Hospitalization for potentially preventable complications	1
<b>Other Treatment Measures</b>			
LBP	Use of Imaging Studies for Low Back Pain—Total (NEW MEASURE)	Appropriate use of imaging studies for low back pain	1

### HEDIS/CAHPS Measures Required for HP Accreditation—Medicaid

HEDIS MY 2024 & CAHPS MY 2024 (Reporting Year 2025)

Measure Name		Display Name	Weight
<b>PATIENT EXPERIENCE</b>			
<b>Getting Care</b>			
	Getting Needed Care (Usually + Always)	Getting care easily	1.5
	Getting Care Quickly (Usually + Always)	Getting care quickly	1.5
<b>Satisfaction With Plan Physicians</b>			
	Rating of Personal Doctor (9 + 10)	Rating of primary care doctor	1.5
<b>Satisfaction With Plan and Plan Services</b>			
	Rating of Health Plan (9 + 10)	Rating of health plan	1.5
	Rating of All Health Care (9 + 10)	Rating of care	1.5
<b>PREVENTION AND POPULATION</b>			
<b>Children and Adolescent Well-Care</b>			
CIS	Childhood Immunization Status—Combination 10	Childhood immunizations	3
IMA	Immunizations for Adolescents—Combination 2	Adolescent immunizations	3
WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—BMI Percentile—Total	BMI percentile assessment	1
<b>Women's Reproductive Health</b>			
PPC	Prenatal and Postpartum Care—Timeliness of Prenatal Care	Prenatal checkups	1
	Prenatal and Postpartum Care—Postpartum Care	Postpartum care	1
PRS-E	Prenatal Immunization Status—Combination Rate	Prenatal immunizations	1
<b>Cancer Screening</b>			
BCS-E	Breast Cancer Screening	Breast cancer screening	1
COL-E	Colorectal Cancer Screening—Total (NEW MEASURE)	Colorectal cancer screening	1

Measure Name		Display Name	Weight
CCS	Cervical Cancer Screening	Cervical cancer screening	1
<b>Description of Membership</b>			
RDM	Race/Ethnicity Diversity of Membership	Race and ethnicity of members	1
LDM	Language Diversity of Membership <i>(NEW MEASURE)</i>	Language preferences of members	0.5
<b>Other Preventive Services</b>			
CHL	Chlamydia Screening in Women—Total	Chlamydia screening	1
AIS-E	Adult Immunization Status—Influenza—Total	Influenza immunizations for adults	1
	Adult Immunization Status—Td/Tdap—Total	Td/Tdap immunizations for adults	1
	Adult Immunization Status—Zoster—Total	Zoster immunizations for adults	1
	Adult Immunization Status—Pneumococcal—66+	Pneumococcal immunizations for adults	1
<b>TREATMENT</b>			
<b>Respiratory</b>			
AMR	Asthma Medication Ratio—Total	Asthma control	1
CWP	Appropriate Testing for Pharyngitis—Total	Appropriate testing and care for a sore throat	1
AAB	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis—Total	Appropriate antibiotic use for acute bronchitis/bronchiolitis	1
PCE	Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	Steroid after hospitalization for acute COPD	1
	Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	Bronchodilator after hospitalization for acute COPD	1
<b>Diabetes</b>			
BPD	Blood Pressure Control for Patients With Diabetes	Patients with diabetes—blood pressure control (140/90)	3
EED	Eye Exam for Patients With Diabetes	Patients with diabetes—eye exams	1
GSD	Glycemic Status Assessment for Patients With Diabetes—Glycemic Status (<8%) <i>(NEW MEASURE)</i>	Patients with diabetes—glycemic status	3
SPD	Statin Therapy for Patients With Diabetes—Received Statin Therapy	Patients with diabetes—received statin therapy	1
	Statin Therapy for Patients With Diabetes—Statin Adherence 80%	Patients with diabetes—statin adherence 80%	1
KED	Kidney Health Evaluation for Patients With Diabetes—Total	Patients with diabetes—kidney health evaluation	1
<b>Heart Disease</b>			
SPC	Statin Therapy for Patients With Cardiovascular Disease—Received Statin Therapy—Total	Patients with cardiovascular disease—received statin therapy	1
	Statin Therapy for Patients With Cardiovascular Disease—Statin Adherence 80%—Total	Patients with cardiovascular disease—statin adherence 80%	1

Measure Name		Display Name	Weight
CBP	Controlling High Blood Pressure	Controlling high blood pressure	3
<b>Behavioral Health—Care Coordination</b>			
FUH	Follow-Up After Hospitalization for Mental Illness—7 days—Total	Follow-up after hospitalization for mental illness	1
FUM	Follow-Up After Emergency Department Visit for Mental Illness—7 days—Total	Follow-up after ED for mental illness	1
FUA	Follow-Up After Emergency Department Visit for Substance Use—7 days—Total	Follow-up after ED for substance use disorder	1
FUI	Follow-Up After High-Intensity Care for Substance Use Disorder—7 days—Total	Follow-up after high-intensity care for substance use disorder	1
<b>Behavioral Health—Medication Adherence</b>			
SAA	Adherence to Antipsychotic Medications for Individuals With Schizophrenia	Adherence to antipsychotic medications for individuals with schizophrenia	1
AMM	Antidepressant Medication Management—Effective Continuation Phase Treatment	Patients with a new episode of depression—medication adherence for 6 months	1
POD	Pharmacotherapy for Opioid Use Disorder—Total	Patients with opioid use disorder—medication adherence for 6 months	1
<b>Behavioral Health—Access, Monitoring and Safety</b>			
APM-E	Metabolic Monitoring for Children and Adolescents on Antipsychotics—Blood Glucose and Cholesterol Testing—Total <b>(NEW REPORTING METHOD)</b>	Cholesterol and blood sugar testing for youth on antipsychotic medications	1
ADD-E	Follow-Up Care for Children Prescribed ADHD Medication—Continuation & Maintenance Phase <b>(NEW REPORTING METHOD)</b>	Continued follow-up after ADHD diagnosis	1
SSD	Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	Diabetes screening for individuals with schizophrenia or bipolar disorder	1
APP	Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total	First-line psychosocial care for youth on antipsychotic medications	1
IET	Initiation and Engagement of Substance Use Disorder Treatment—Engagement of SUD Treatment—Total	Substance use disorder treatment engagement	1
<b>Risk-Adjusted Utilization</b>			
PCR	Plan All-Cause Readmissions—Observed-to-Expected Ratio—18-64	Plan all-cause readmissions	1
<b>Other Treatment Measures</b>			
LBP	Use of Imaging Studies for Low Back Pain—Total	Appropriate use of imaging studies for low back pain	1

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).