

We will begin momentarily

Digital Quality Transition Update

12/2025



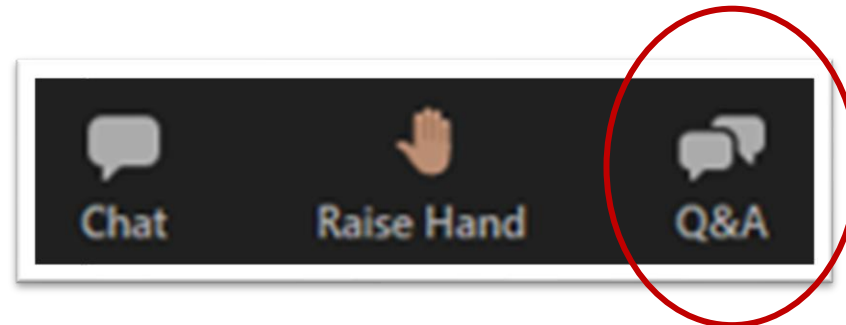
Housekeeping



Meeting Recording and Slides will be sent out after the meeting.

How to Submit Questions During the Webinar

- 1) Locate the 'Q&A' icon on the menu bar.
- 2) During the webinar, please submit questions via the 'Q&A' box.
- 3) Your question will be responded to live by one of the presenters.



Agenda

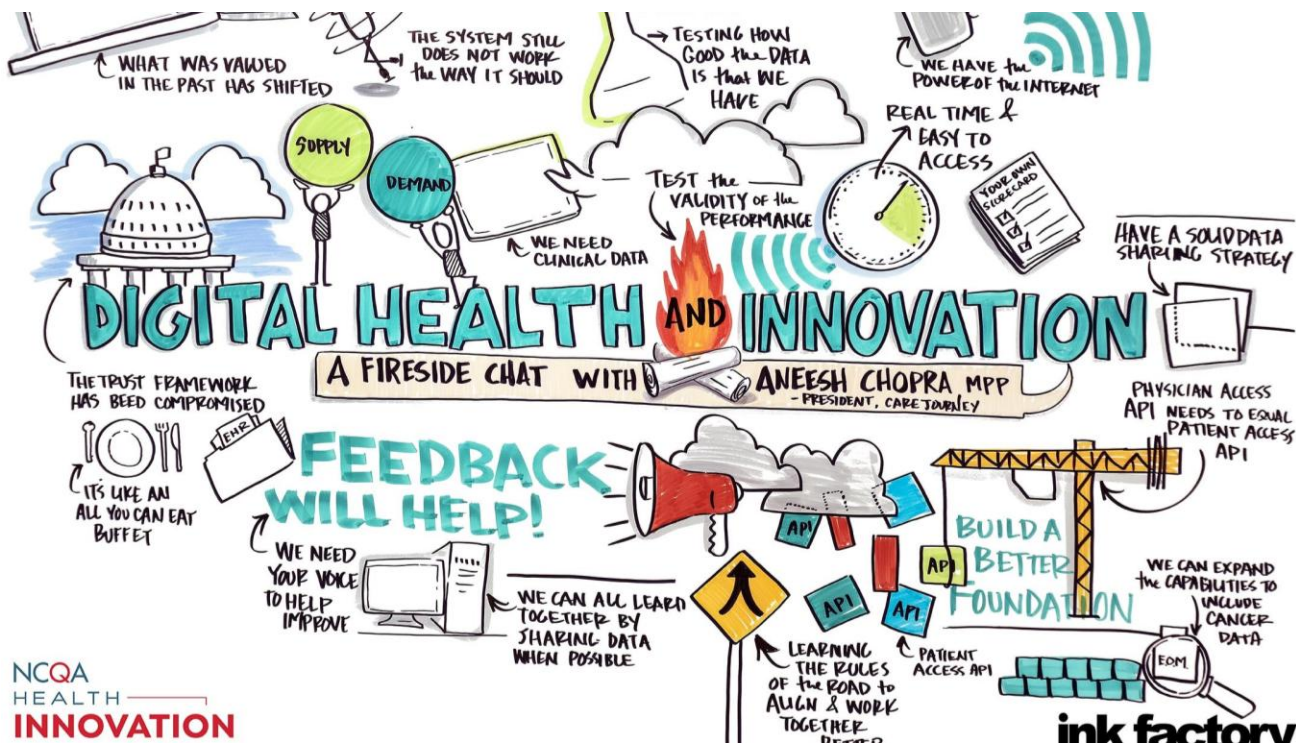
A year in review

Evolution of HEDIS Data

Validation Updates

Digital Quality Fact Check

The transition to digital quality measurement is accelerating



NCQA
HEALTH
INNOVATION



NCQA
HEALTH
INNOVATION
SUMMIT

MEASURE YEARS

What measure years will each phase encompass?

MEASURE DELIVERY METHOD

What path is taken to receive measure requirements and logic?

DIGITAL MEASURE AVAILABILITY

Which measures are available as digital quality measures?

USE CASES

What different uses will digitalized measures support?

CERTIFICATION LOGIC/VALIDATION

How does NCQA certify measure logic and execution for reporting?

EXECUTION CQL ENGINE

What path is taken to execute measure requirements and logic?

HYBRID DATA COLLECTION

What is the methodology for collecting data for hybrid measures?

PHASE 02

Digitally Enabled

Continue implementation and begin using digital quality for some or all quality initiatives.

2024-2026

Traditional Vol 2 Paper Specs & dQMs

Admin components of measures fully digital

Quality improvement and population management, HEDIS health plan reporting after parallel testing

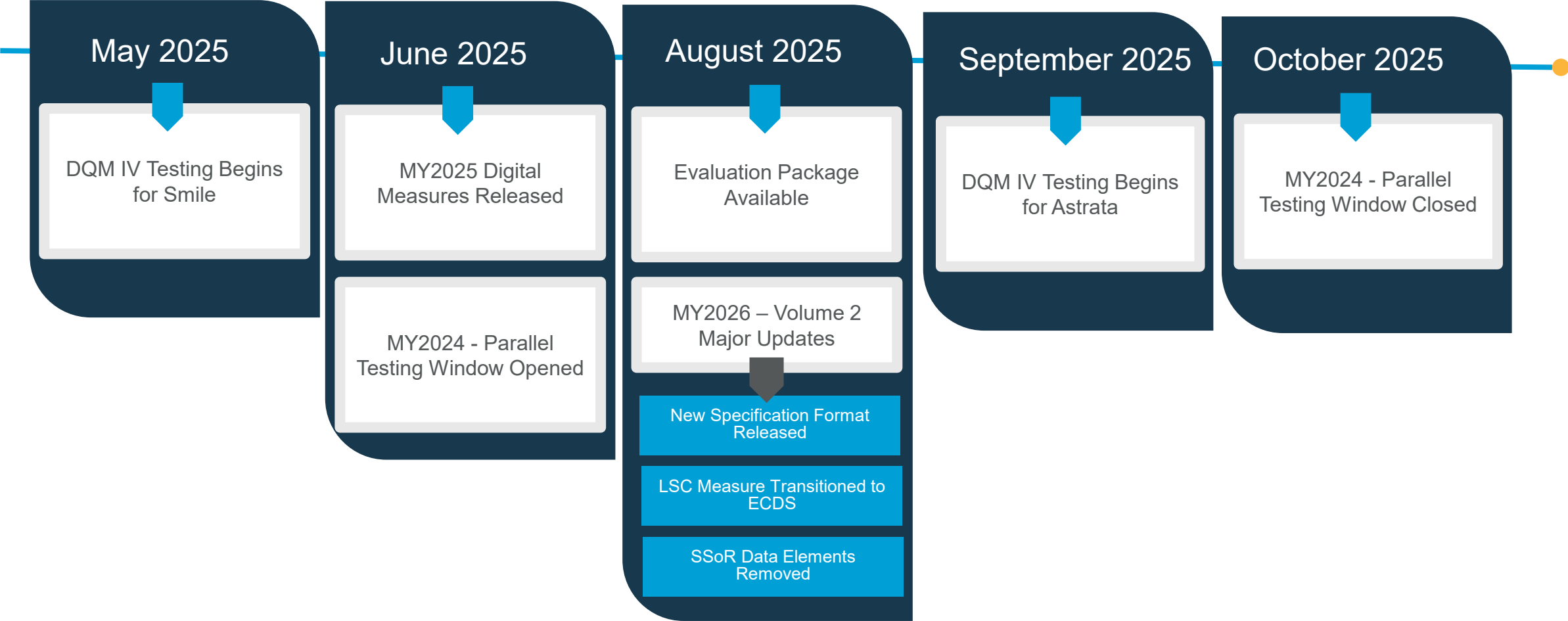
dQM Implementation Validation & Traditional Measure Certification

Execution Engines & Traditional development based on Vol 2

Traditional Collection methods (including hybrid sampling)

2025 In Review

2025 Timeline in Review



Digital Quality Measurement: Real-World Progress & Impact

Implementation Stories



Production Grade Engines

Smile Digital Health has run over 2.2 million members and about 300 million FHIR resources in just a few hours.

Astrata has run more than one million members and more than 1 billion FHIR resources in under 14 hours.

COZEVA, Oracle Health, Optum and others are working on solutions as well.



Faster to Market

KONZA stood up a fully operational digital measurement capability along with its Data Aggregator Validation (DAV) implementation.

Leap Metrics can now roll out new digital measure requests to customers in one to two days.



Achieving Parity

Organizations like **Cozeva, BHI, Nagnoi, Leap Metrics, and others** continue to test digital measures against their traditional implementations.

NCQA is continuing to iterate with customers and work through any questions that arise.

NCQA Digital HEDIS Directory



Where to Start: Evaluation Package

Evaluate, explore, and plan with confidence



Understand How Digital Measures Work

Explore the structure, logic, and components of HEDIS® digital quality measures (dQMs).

Evaluate Your Data Infrastructure

Assess whether your FHIR® data aligns with the requirements in the HEDIS® Implementation Guide.

Test Workflow Integration Early

Evaluate how digital measure results could flow through your existing systems and workflows to inform care, reporting, or decision-making.

Plan Your Technical Path Forward

Gauge the level of effort needed to build or adapt your data or technology so digital HEDIS measures can execute at scale.

Evaluation Package Artifacts & Descriptions

Four digital HEDIS measures

Content and evaluation license for two FHIR CQL measures and FHIR value sets

dQM Command Line Utility

Run sample data or a small number of members against the dQMs.

HEDIS Core IG

Implementation Guide contains data elements required for HEDIS dQMs

Resource Companion Guide

Identify a specific measure's data elements.

Sample Data Details

Explanatory documentation for Sample FHIR Data bundles describing how measure results were met.

Sample FHIR Data

Sample FHIR input bundles with output files.



The Evolution of HEDIS: Data-Driven Results from ECDS and Hybrid Measure



HEDIS Measures in Transition

The MY2024 Data analysis is a special report in which describes results for sixteen HEDIS® measures for MY2024 that use the Electronic Clinical Data Systems (ECDS) reporting standard.

The analysis is reviewing and pulls together the following analysis around these type of measures:

- ECDS Denovo
- Dual reported (ECDS, traditional)
- Traditional-converted-to-ECDS
- Analysis
 - Reporting rates
 - Performance rates
 - Contribution to numerator counts

Hybrid measures

- Comparing performance rates among hybrid measures between its full performance rate vs its performance rate excluding manual record review (MRR)



Key Findings

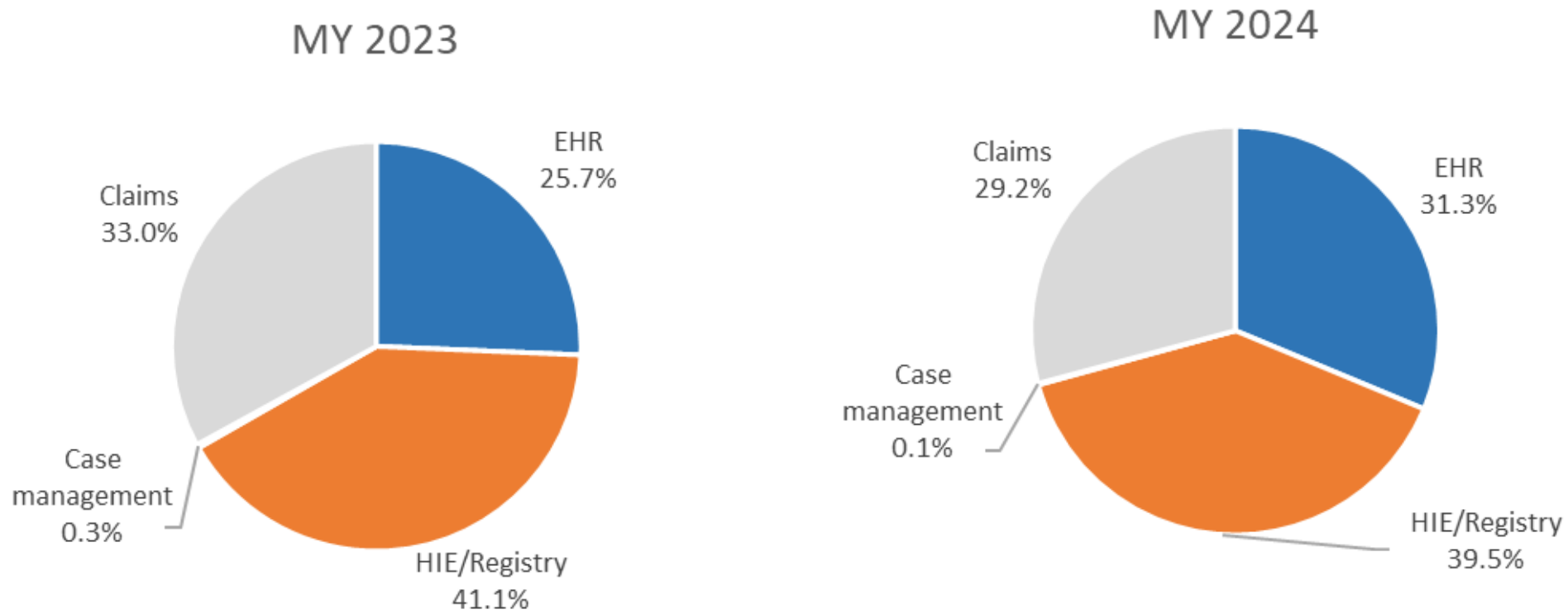
For ECDS Analysis

- There was an increase in reportable submissions for most ECDS measures across all product lines compared to previous years.
- There was an increase in the contributions of non-claims data sources (i.e., EHR, HIE/registry and case management data) for numerator reporting.
- Generally, plans that used electronic, non-claims data sources had better performance than plans that used claims data alone.



Data Source Contribution to Numerator

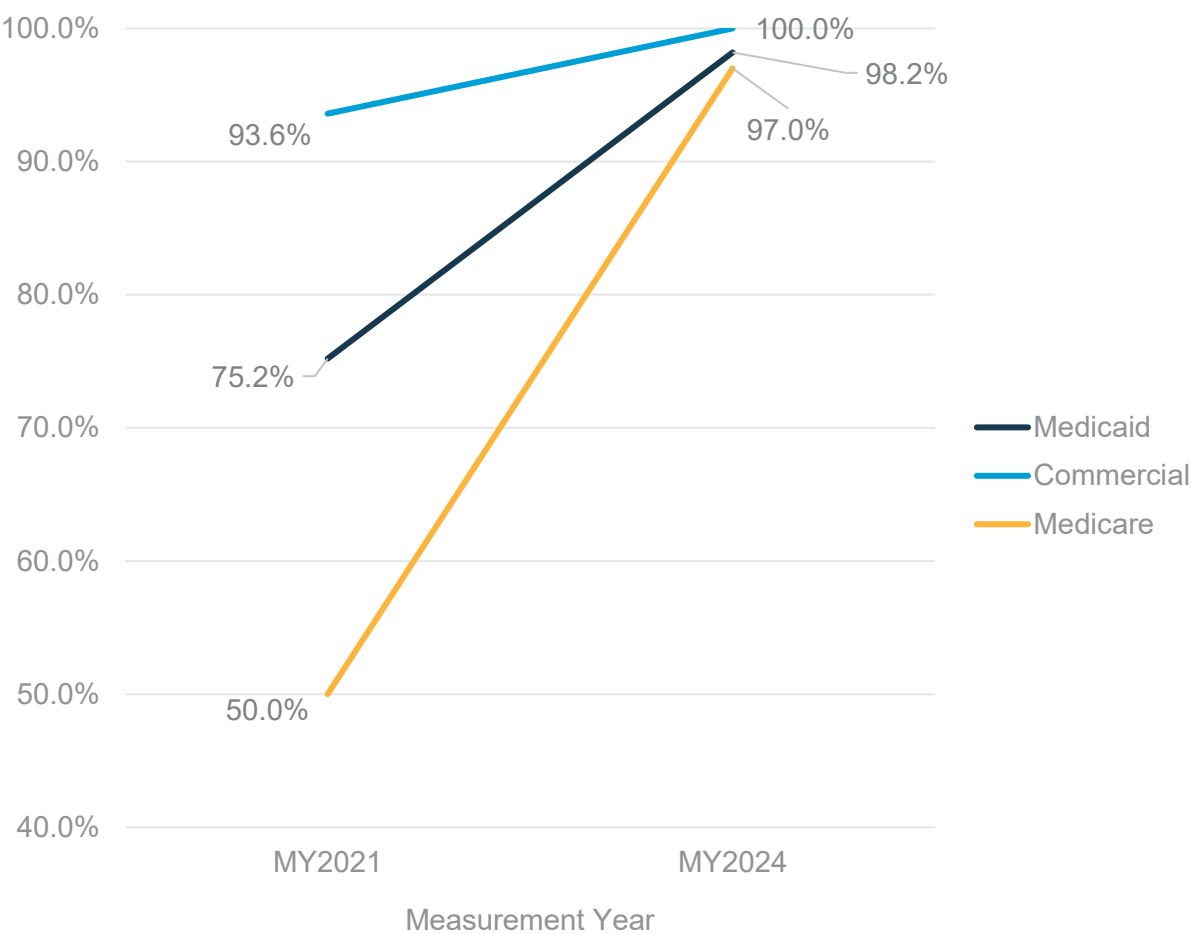
Below you will see an increase in reliance on EHR data and a decrease in reliance on claims data to meet numerator for PRS-E, Combination Indicator, Medicaid, MY2023-2024



Reporting Rates



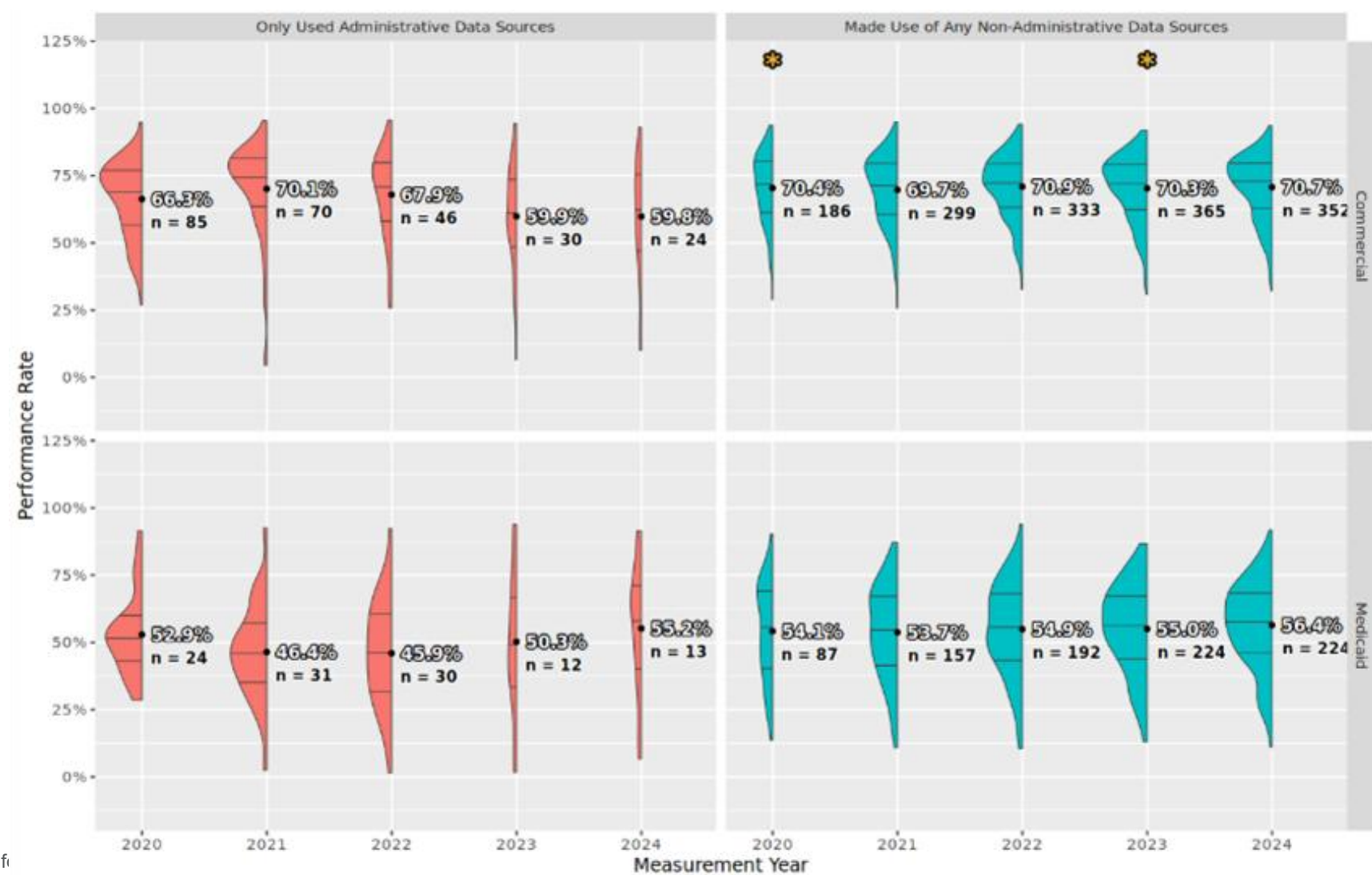
In MY 2024, 100 percent of commercial, 98.2 percent of Medicaid and 97.0 percent of Medicare plans submitted reportable results based on the ECDS reporting method.



Performance Rates



For MY 2024, the average performance among Commercial plans that used only claims data for the PRS-E, Tdap indicator, was 59.2 percent, compared to 70.7 percent among plans that used any non-claims data



How do ECDS results inform our work?



Readiness for Public Reporting

Transition traditional measures to ECDS-only

- Inform Strategy and Pace

- Resources/Education

Hybrid

Assessing the Impact of Transitioning from Hybrid to ECDS for HEDIS Reporting



- The calculated hybrid reporting performance rate without the inclusion of manual medical review is gradually closing the gap to the performance rate with the inclusion of manual medical review.
- The size of the hybrid lift varies across measures, but the overall trend of decreasing “lift” and less reliance on medical record review data was observed across most hybrid measures.
- NCQA has proposed a multi-year timeline to continue the removal the hybrid reporting option for the remaining 8 measures by MY 2029

Analysis Resources



MY2024 Brief: <https://wpcdn.ncqa.org/www-prod/Special-Report-October-2025-Results-for-Measures-Leveraging-Electronic-Clinical-Data-for-HEDIS-1.pdf>

MY2023 Brief: <https://wpcdn.ncqa.org/www-prod/wp-content/uploads/Special-Report-Nov-2024-Results-for-Measures-Leveraging-Electronic-Clinical-Data-for-HEDIS.pdf>

MY2021 Brief: <https://wpcdn.ncqa.org/www-prod/wp-content/uploads/2022/11/Special-Report-Nov-2022-Results-for-Measures-Leveraging-Electronic-Clinical-Data-for-HEDIS.pdf>

MY2020 Brief: <https://wpcdn.ncqa.org/www-prod/wp-content/uploads/2021/11/Special-Report-Reporting-Results-for-Measures-Leveraging-Electronic-Clinical-Data-for-HEDIS.pdf>

ECDS Website: <https://www.ncqa.org/hedis/the-future-of-hedis/hedis-electronic-clinical-data-system-ecds-reporting/>

Validation Updates

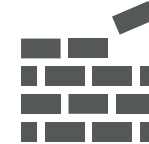
There are options for measure and implementation validation during phases 2 & 3 of the transition



Develop traditional logic and certify with NCQA

TRADITIONAL

Purchase solution from an approved NCQA organization with certified traditional logic



Develop traditional logic and certify with NCQA **OR** successfully implement digital logic

DIGITAL

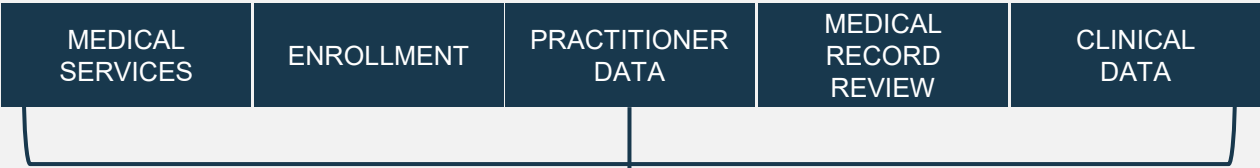
Purchase solution from an approved NCQA organization who has certified traditional logic **OR** who has successfully implemented digital logic

High-quality data are needed for a valid and reliable HEDIS rate, including those calculated by a dQM



HEDIS Compliance Audit

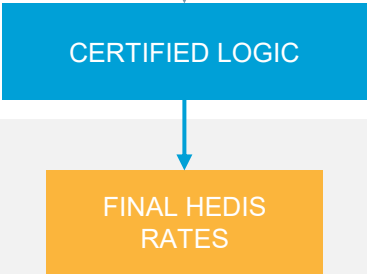
Auditors review information system and sources – data acquisition, accuracy, data element completeness



Auditors review data management and integration – data extraction, mapping, transformation, loading

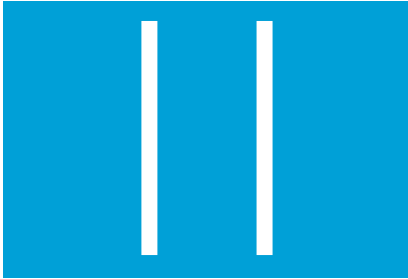


! *now includes dQMs*

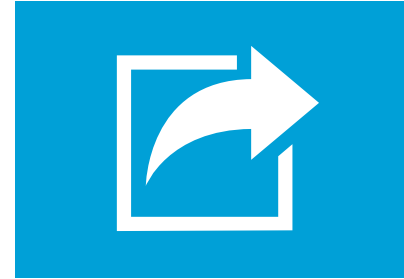


Auditors review rates and issue an audit designation – trending, benchmark comparisons, PLD matching

Parallel testing is a required step to validate accuracy during NCQA's transition to digital HEDIS reporting



Health plans report traditional and digital HEDIS results for the same measurement year.



Enables direct comparison between traditional and digital outputs.



Participation is for only organizations that report to NCQA.



Mandatory for at least one measurement year.



<https://www.ncqa.org/resources/what-is-parallel-testing/>

DIGITAL QUALITY

A blue speech bubble with an orange outline containing the words "FACT CHECK" in white, bold, sans-serif capital letters.

DIGITAL QUALITY



**Are digital measures
meant to have a different
intent than traditional
measures**

Digital measures are built to the same specifications as traditional measures, ensuring that the logic and intent of the measures remain consistent. The biggest differences are the format (FHIR CQL) and a greater amount of configurability so you can use the measures for a variety of use cases and populations.

NCQA thoroughly tests digital measures using the same methodologies and test decks applied to traditional measures, helping validate their accuracy and reliability.

DIGITAL QUALITY

FACT
CHECK

**Is there a specific
margin of variation
when comparing
traditional and digital
measure results**

NCQA does not define a per-determined margin of variation. It's expected to have some differences based on data infrastructure.

The focus is for individual organizations to review their final results to enable comparisons and support rationales based on the specific organizations needs.

DIGITAL QUALITY



With Hybrid measures being retired, I can no longer use Medical Record Review Data.

The hybrid reporting methodology is being retired, however, organizations can still use medical record data to support their entire population based on specific measure requirements.

Questions?



Stay Tuned

HEDIS 101

Introduction to
Digital Quality
Transition

Digital Quality Expert
Series

New!
Digital HEDIS
Fireside Chats