

**Delegation Oversight Requirements and Automatic Credit by Evaluation Option**

**Automatic Credit for Delegating to an NCQA-Accredited/Certified Organization**

Organizations are eligible for automatic credit within the delegation oversight requirements, as noted in the table below, if all delegates are NCQA Accredited/Certified organizations. If a requirement is scored NA during the delegate’s survey, automatic credit does not apply.

Key: Y = Automatic credit available      NA = Requirement does not apply to the Evaluation Option

Table 21: Automatic credit for delegation oversight by evaluation option for delegating to an NCQA-Accredited/Certified organization

Health Plan Standards and Elements		Accredited Health Plan			Accredited MBHO/BH Organization			Accredited in UM			Accredited in CR or Certified CR or CVO			Accredited in PN			PHM Prevalidated Health IT Solution or Accredited PHP or CM Organization			Certified HIP Organization		
		Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal
<b>QUALITY MANAGEMENT AND IMPROVEMENT</b>																						
<b>QI 4: Delegation of QI</b>																						
B	Predelegation Evaluation <sup>32</sup>	Y	Y	Y	Y	Y	Y															
C	Review of QI Program <sup>33</sup>	NA	Y	Y	NA	Y	Y															
D	Opportunities for Improvement <sup>32</sup>	NA	Y	Y	NA	Y	Y															

<sup>32</sup> Automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, unless the element is NA.

<sup>33</sup> Automatic credit is available for factor 2 if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, unless the element is NA.

Health Plan Standards and Elements		Accredited Health Plan			Accredited MBHO/BH Organization			Accredited in UM			Accredited in CR or Certified CR or CVO			Accredited in PN			PHM Prevalidated Health IT Solution or Accredited PHP or CM Organization			Certified HIP Organization		
		Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal
<b>POPULATION HEALTH MANAGEMENT</b>																						
<b>PHM 7: Delegation of PHM</b>																						
B	Predelegation Evaluation <sup>34</sup>	Y	Y	Y	Y	Y <sup>35</sup>	Y <sup>35</sup>									Y	Y	Y				
C	Review of PHM Program <sup>36</sup>	NA	Y	Y	NA	Y <sup>35</sup>	Y <sup>35</sup>									NA	Y	Y				
D	Opportunities for Improvement <sup>34</sup>	NA	Y	Y	NA	Y <sup>35</sup>	Y <sup>35</sup>									NA	Y	Y				
<b>NETWORK MANAGEMENT</b>																						
<b>NET 6: Delegation of NET</b>																						
B	Predelegation Evaluation <sup>37</sup>	Y	Y	Y	Y <sup>35</sup>	Y <sup>35</sup>	Y <sup>35</sup>							Y	Y	Y				Y	Y	Y
C	Review of Delegated Activities <sup>38</sup>	NA	Y	Y	NA	Y <sup>35</sup>	Y <sup>35</sup>							NA	Y	Y				NA	Y	Y

<sup>34</sup> Automatic credit is available for this element if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations or CMOs, NCQA-Accredited/Certified DMOs, NCQA-Accredited PHP Organizations or NCQA-Prevalidated Health IT Solutions, unless the element is NA.

<sup>35</sup> Automatic credit is only available for organizations surveyed on the 2026 BHA standards (or later).

<sup>36</sup> Automatic credit is available for factors 2 and 3 if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations or CMOs, or NCQA-Accredited/Certified DMOs, unless the element is NA. Automatic credit is available for factor 3 if all delegates are NCQA-Prevalidated Health IT Solutions or NCQA-Accredited PHP Organizations, unless the element is NA.

<sup>37</sup> Automatic credit is available for this element if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations, NCQA-Certified HIP organizations or NCQA-Accredited PN organizations, unless the element is NA. NCQA-Certified HIPs must be certified in the activity being delegated by the organization.

<sup>38</sup> Automatic credit is available for factor 2 if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations, NCQA-Certified HIPs or NCQA-Accredited PN organizations, unless the element is NA. NCQA-Certified HIPs must be certified in the activity being delegated by the organization.

Health Plan Standards and Elements		Accredited Health Plan			Accredited MBHO/BH Organization			Accredited in UM			Accredited in CR or Certified CR or CVO			Accredited in PN			PHM Prevalidated Health IT Solution or Accredited PHP or CM Organization			Certified HIP Organization		
		Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal
D	Opportunities for Improvement <sup>37</sup>	NA	Y	Y	NA	Y <sup>35</sup>	Y <sup>35</sup>							NA	Y	Y				NA	Y	Y
<b>UTILIZATION MANAGEMENT</b>																						
<b>UM 12: Delegation of UM</b>																						
B	Predelegation Evaluation <sup>39</sup>	Y	Y	Y	Y	Y	Y	Y	Y	Y												
C	Review of the UM Program <sup>40</sup>	NA	Y	Y	NA	Y	Y	NA	Y	Y												
D	Opportunities for Improvement <sup>39</sup>	NA	Y	Y	NA	Y	Y	NA	Y	Y												
<b>CREDENTIALING AND RECREDENTIALING</b>																						
<b>CR 9: Delegation of CR</b>																						
B	Predelegation Evaluation <sup>41</sup>	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y									

<sup>39</sup> For non-information integrity requirements, automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, or are NCQA Accredited in UM, unless the element is NA. For information integrity requirements (UM 11, Elements A-F), automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, or are NCQA Accredited in UM under the 2025 standards (or later), unless the element is NA.

<sup>40</sup> Automatic credit is available for factors 2 and 3 if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, or are NCQA Accredited in UM, unless the element is NA. For factors 5-7, automatic credit is available if all delegates are NCQA-Accredited under the 2025 standards (or later) for Health Plan Accreditation, MBHO/BH Accreditation or UM-CR-PN Accreditation, unless the element is NA.

<sup>41</sup> For non-information integrity requirements, automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, or are NCQA Accredited in CR or NCQA-Certified in CR or are NCQA-Certified CVOs, unless the element is NA. Organizations that are NCQA-Certified in CR or are Certified CVOs must be certified to perform the activity delegated by the organization. For information integrity requirements (CR 8, Elements A-D), automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, or are NCQA Accredited in CR or are NCQA-Certified CVOs under the 2025 standards (or later), unless the element is NA.

Health Plan Standards and Elements		Accredited Health Plan			Accredited MBHO/BH Organization			Accredited in UM			Accredited in CR or Certified CR or CVO			Accredited in PN			PHM Prevalidated Health IT Solution or Accredited PHP or CM Organization			Certified HIP Organization		
		Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal	Interim	First	Renewal
C	Review of the Delegate’s Credentialing Activities <sup>42</sup>	NA	Y	Y	NA	Y	Y	NA	Y	Y	NA	Y	Y									
D	Opportunities for Improvement <sup>43</sup>	NA	Y	Y	NA	Y	Y	NA	Y	Y	NA	Y	Y									
<b>MEMBER EXPERIENCE</b>																						
<b>ME 8: Delegation of ME</b>																						
B	Predelegation Evaluation <sup>44</sup>	Y	Y	Y	Y	Y	Y													Y	Y	Y
C	Review of Performance <sup>45</sup>	NA	Y	Y	NA	Y	Y													NA	Y	Y
D	Opportunities for Improvement <sup>44</sup>	NA	Y	Y	NA	Y	Y													NA	Y	Y

<sup>42</sup> Automatic credit is available for factors 2 and 3 if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, NCQA Accredited in CR, NCQA-Certified in CR or are NCQA-Certified CVOs, unless the element is NA. Organizations that are NCQA-Certified in CR or are Certified CVOs must be certified to perform the activity delegated by the organization. Automatic credit for factor 4 is available for organizations NCQA-Certified in CR or Certified CVOs that are certified to perform the delegated activity. For factors 5-7, automatic credit is available if all delegates are NCQA-Accredited under the 2025 standards (or later) for Health Plan Accreditation, MBHO/BH Accreditation, CR Accreditation or CR Certification, unless the element is NA.

<sup>43</sup> Automatic credit is available for this element if all delegates are NCQA-Accredited health plans or MBHOs/BH organizations, NCQA Accredited in CR or NCQA-Certified CVOs, unless the element is NA. NCQA-Certified CVOs must be certified to perform the delegated activity.

<sup>44</sup> Automatic credit is available for this element if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations or NCQA-Certified HIP organizations, unless the element is NA. NCQA-Certified HIP organizations must be certified in the activity being delegated by the organization.

<sup>45</sup> Automatic credit is available for factor 2 if all delegates are NCQA-Accredited health plans, MBHOs/BH organizations or NCQA-Certified HIP organizations, unless the element is NA. NCQA-Certified HIP organizations must be certified in the activity being delegated by the organization.