



PCMH Audit Process

HRSA Sponsored Health Centers Office Hours

September 16, 2025: 11:30 am Eastern

Agenda

- Welcome and Introductions
- Audit Process Review
- Q&A



PCMH Audit Process

Ensure practices sustain their PCMH standards & practices when in the Succeed Phase and when submitting for Annual Reporting

- Selection is random
- Selection follows regular Annual Reporting submission
- Organizations will not have more than one site selected
- Virtual Review scheduled within 10 days
- Focus is on Transform Requirements
- Q-PASS will be updated with audit information requested
- ROC Review of all audit results

Audit Results

Notification of results will come within 30 days of Virtual Review

- Practices that provide appropriate evidence will be notified they have passed
- Practices that are deficient have 30 days to correct any issues
- Failure to correct issues may result in a denial
- Practices that fail an audit or do not respond to an audit request will have to come through Accelerated Transform process within 12 months to restore Recognition
 - Past 12 months, the practice will start Recognition anew



Questions