



We will begin Momentarily





Getting Started in Digital HEDIS with Smile Digital Health



Speakers



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Smile



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Housekeeping

Slides & Recording will be sent after the session

Please complete the survey at the end of the session

How to Submit Questions During the Webinar

- 1) Locate the 'Q&A' icon on the menu bar.
- 2) During the webinar, please submit questions via the 'Q&A' box.
- 3) Your question will be responded to live by one of the presenters.



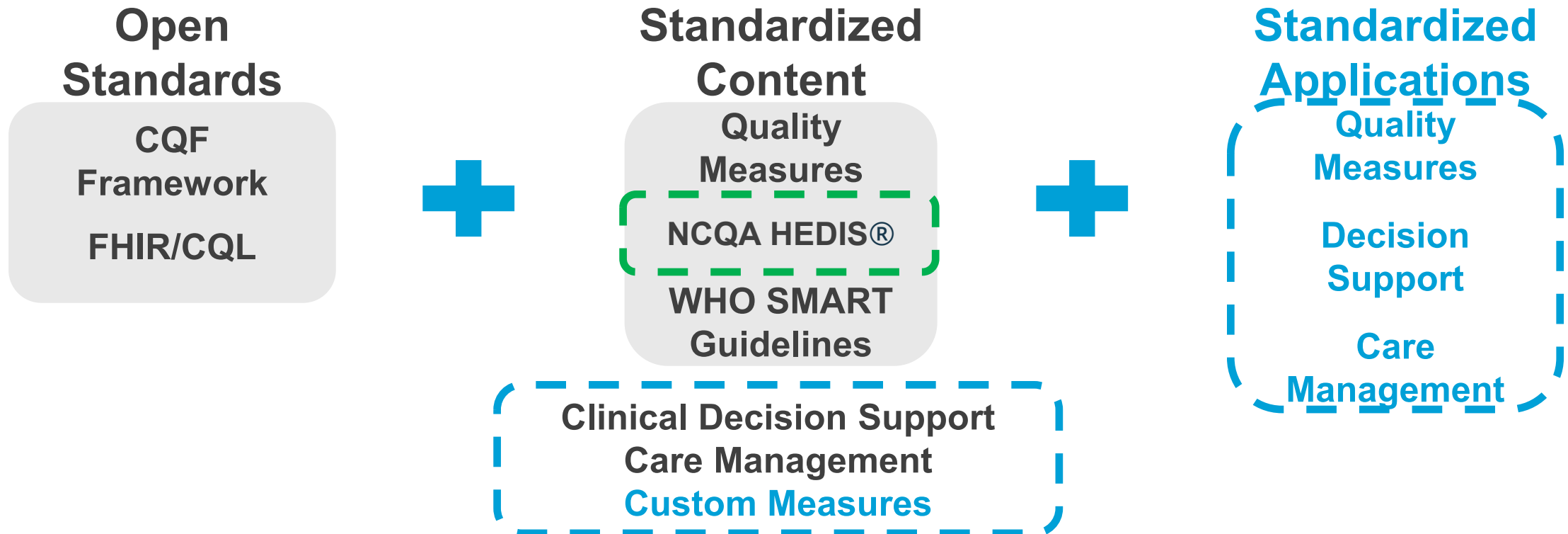
Agenda

1. Journey to Standardized Clinical Quality
2. What is FHIR? / What is CQL?
3. Parallel Testing Elaboration / Timeline
4. Early Adopter Challenges / Successes
5. Q&A

The Journey To Standardized Clinical Quality



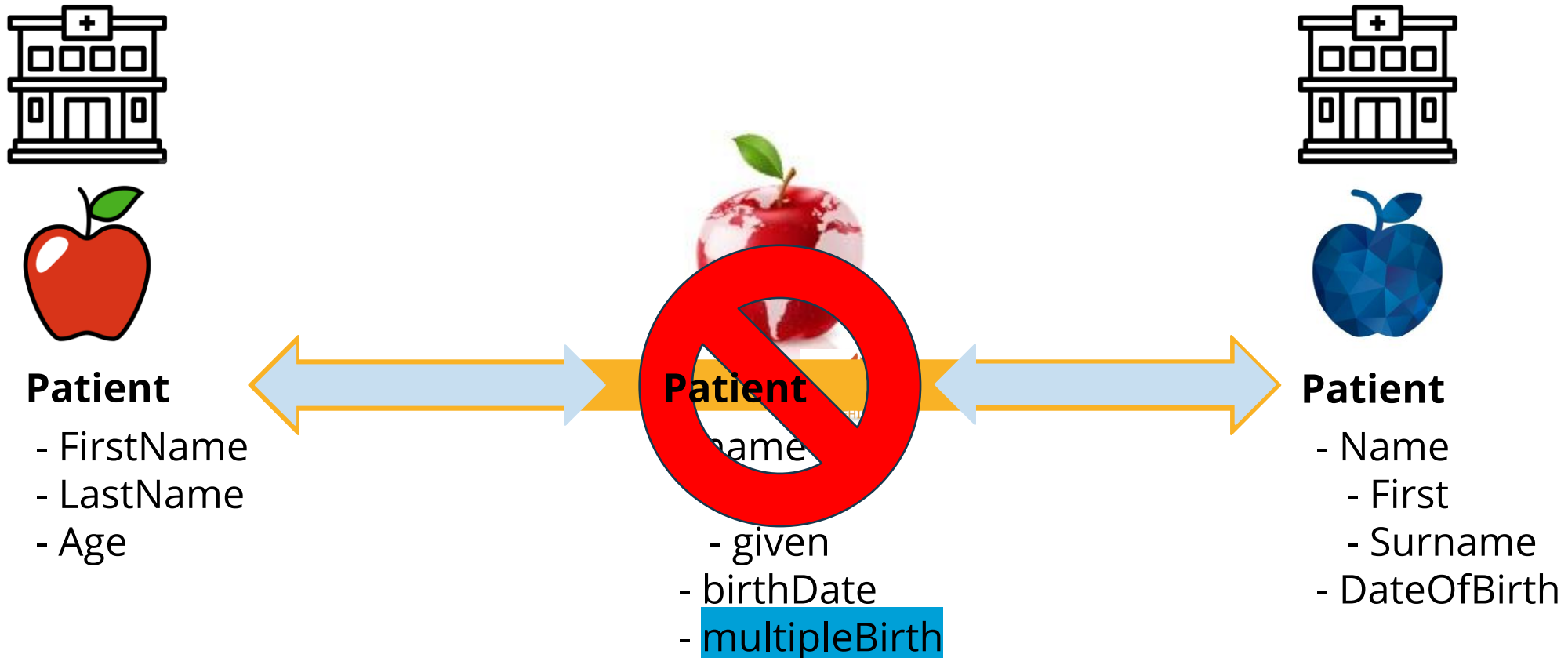
“The next stage of quality improvement for health care transformation for quality improvement consists of using **clinical decision support (CDS)**, **eCQMs**, and **digital quality measures (dQMs)** together to improve quality.” – [CMS](#)



What is FHIR?



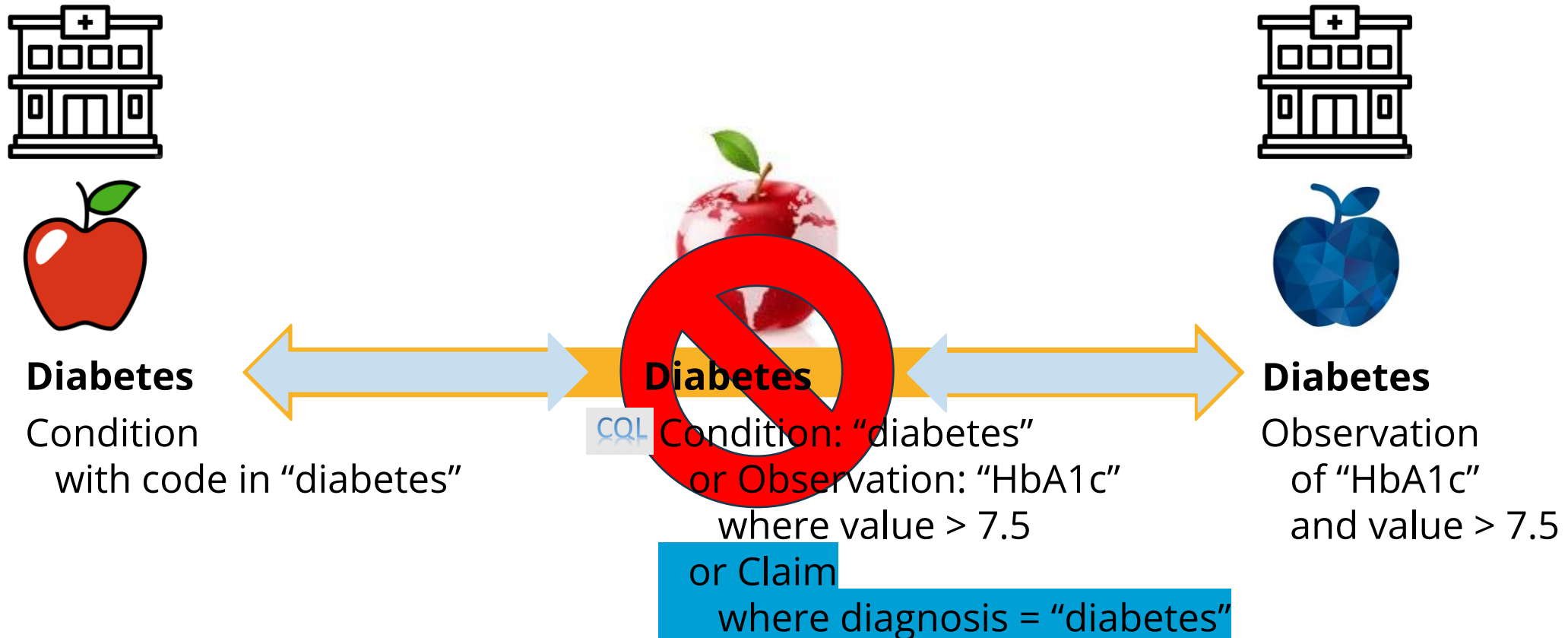
FHIR enables interoperability of clinical data:



What is CQL?



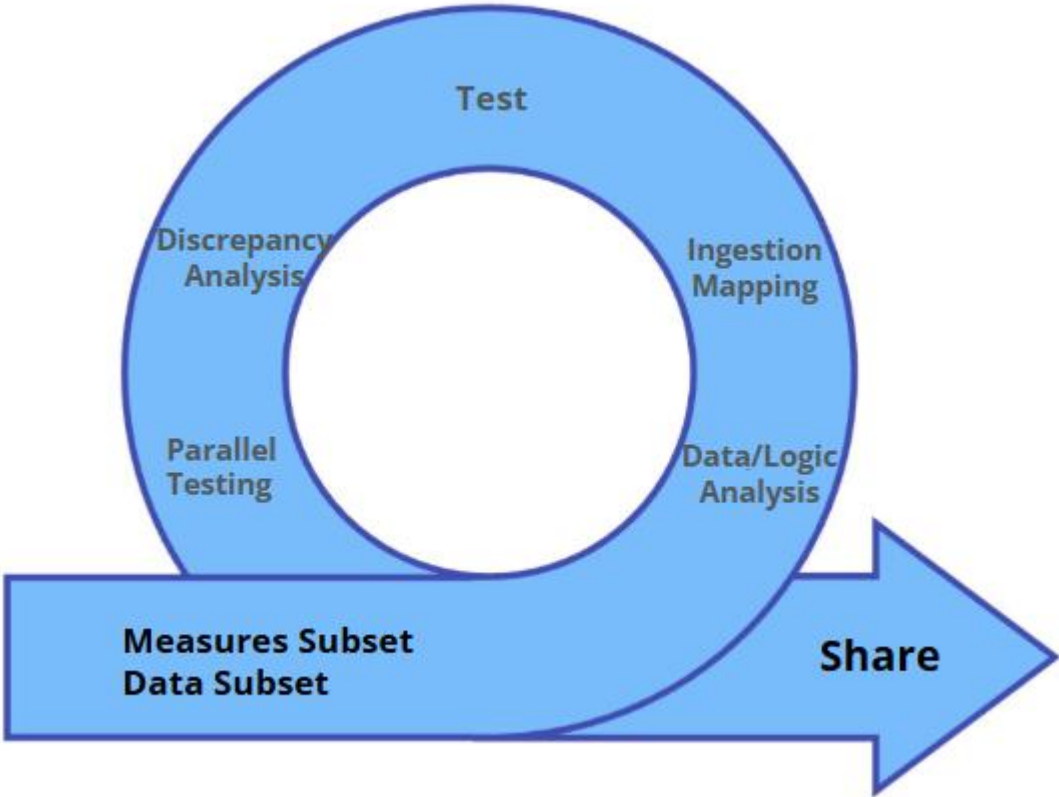
CQL enables interoperability of clinical logic:



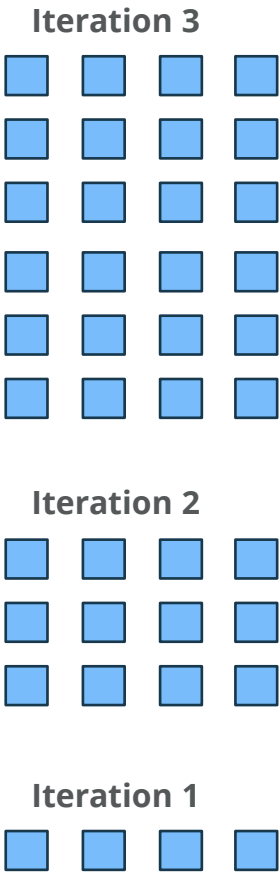
Parallel Testing Elaboration - Example



Parallel Testing Steps



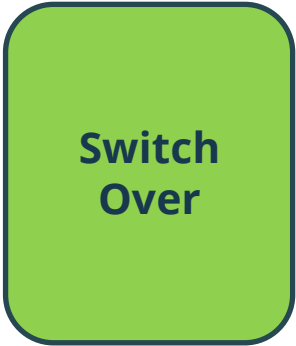
1 Iterative Testing



2 Full Regression



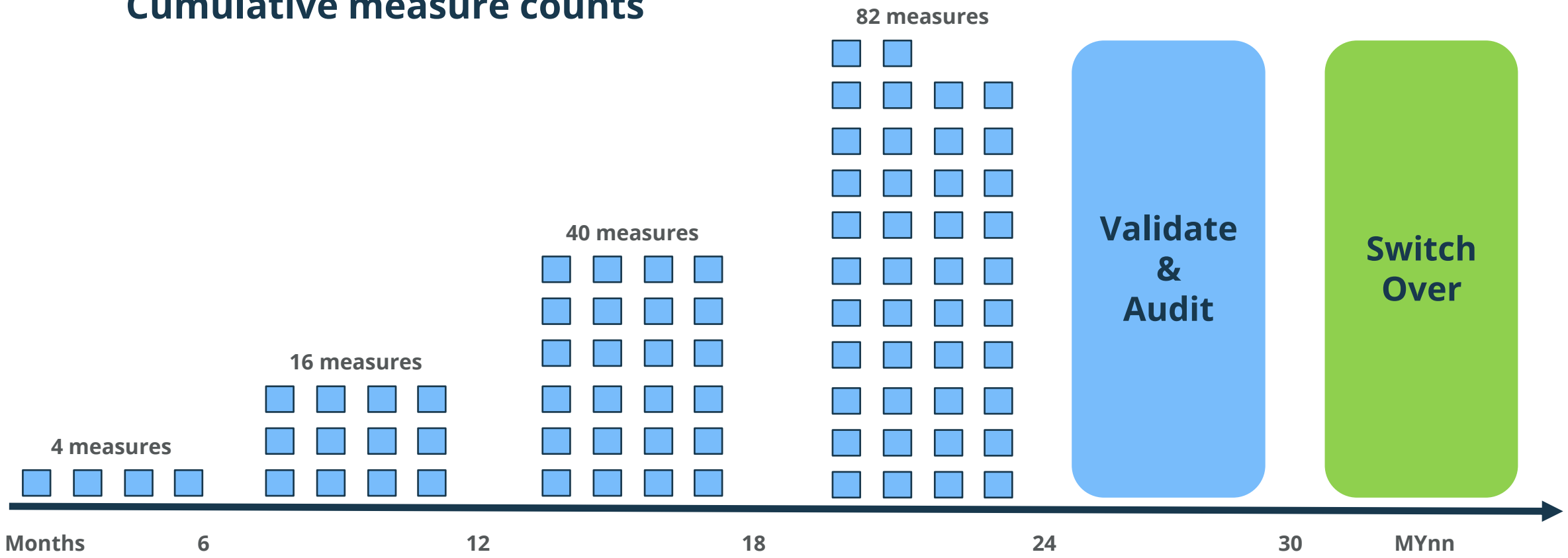
3 Full Transition





Parallel Testing Timeline - Example

Cumulative measure counts



Early Adopter Experiences



Successes

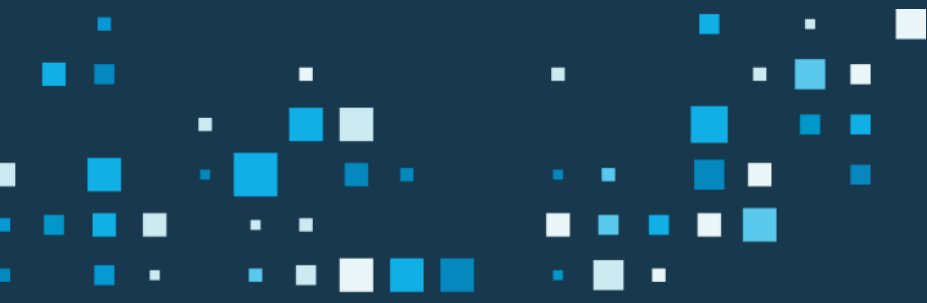
- **Performance at scale:** FHIR transformation and CQL evaluation processed over 2 million members (275M total resources) in under 24 hours
- **Consistent results:**
 - ~1.5% Total Average Difference between Traditional and Digital
 - Denominator: 0.01% Total Median Diff
 - Numerator: 0.31% Total Median Diff
- **Validation of MY24 HEDIS measures:** ~70 DCS measures validated. On track to have all 82 by EOY 25
- **Early demonstration of add-on value:** Preemptive Care Gaps solution demonstrated at the Health Innovation Summit

Challenges

- **Difficulty comparing Root Cause**
 - **Mitigation:** NCQA updating MY2025 Digital to include more comprehensive intermediate results
- **Auditing requirements unclear**
 - **Mitigation:** NCQA providing Digital Auditing training beginning Jan 2026
- **Potential variance between vendor CQL engines**
 - **Mitigation:** NCQA convened Digital Quality Implementers Community (DQIC). High correlation across systems: ~87% tests passing, with nearly 100% alignment

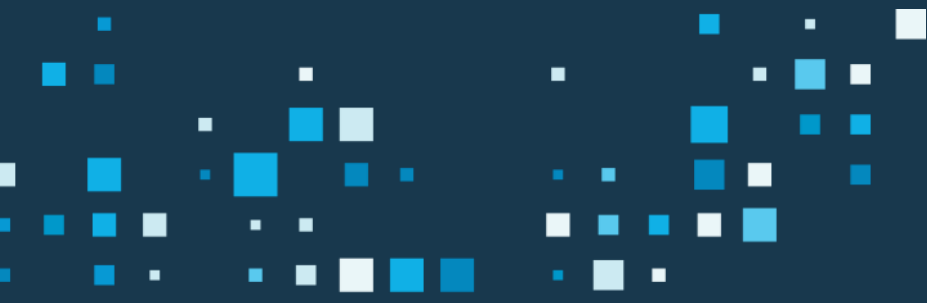


Moderated Discussion Questions



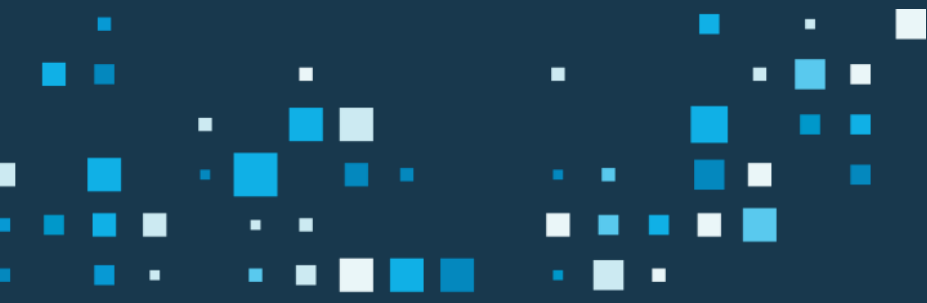


What were people most excited about at the Health Innovation Summit?



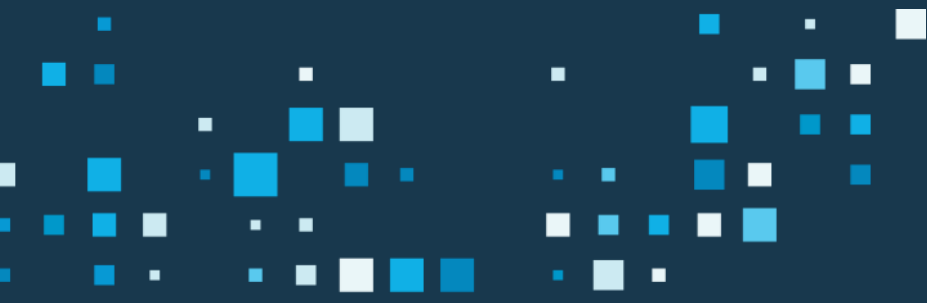


What advice do you have for those who are new to
FHIR and
CQL - how should they learn more?





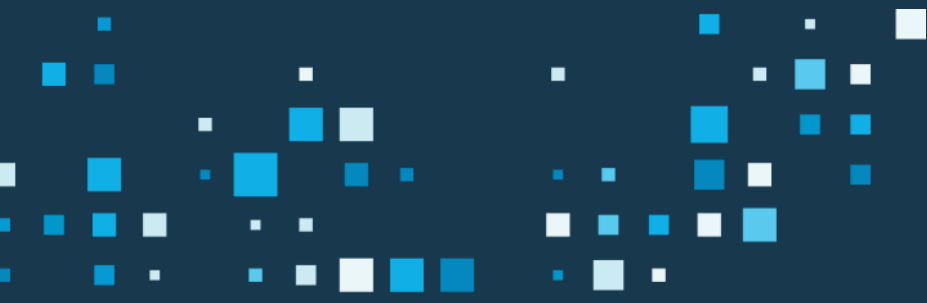
Besides running digital HEDIS measures, what are some other benefits of having a unified data repository with both clinical and claim data?





This seems like a technical purchase, but the quality division should have input.

How would you advise them to get involved and at what point?





Questions?

