



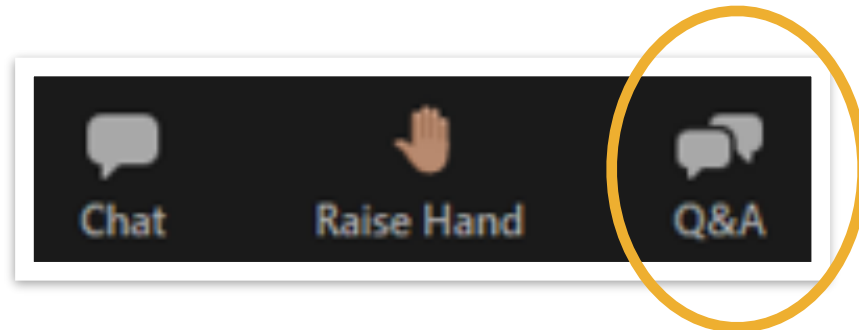
THANK YOU FOR JOINING!

The presentation will begin shortly.

zoom Housekeeping

How to Submit Questions During the Webinar

- 1) Locate the 'Q&A' icon on the menu bar.
- 2) During the webinar, please submit questions via the 'Q&A' box.
- 3) Your questions will be responded to live by one of the presenters.





Mastering Quality Compass

Madison Yaniz and Priya Desai
June 10, 2025

Meet the Team

Quality Compass



MADISON YANIZ

Assistant Director,
Information Products



PRIYA DESAI

Customer Engagement
Analyst, Information Products



CARLO DE JESUS

Product Operations Analyst,
Information Products

Agenda



What is Quality Compass?



Product Enhancements



Optional Add-On Products



Expanded Sharing Permissions



Updated Platform Demo

What is Quality Compass?

Key Features

Quality Compass is NCQA's interactive online platform that gives you access to trusted performance data for HEDIS® and CAHPS® measures.



Plan-Level Results & Benchmarks

View performance rates and benchmarks (averages and percentiles) at the **national**, **regional** (census and HHS) and **state** levels.



Customizable Reporting Tools

Build your own reports, explore measure definitions, review trending impacts and access FAQs.



Multi-Market Coverage

Access results for **commercial**, **Medicaid**, **Medicare** and **Exchange** plans all in one place.

Recent Enhancements



Unlimited
Internal
Distribution



30 Users
Per License



Data Exporter
Capabilities

New for 2025!



LTSS Measures
Added to Medicaid

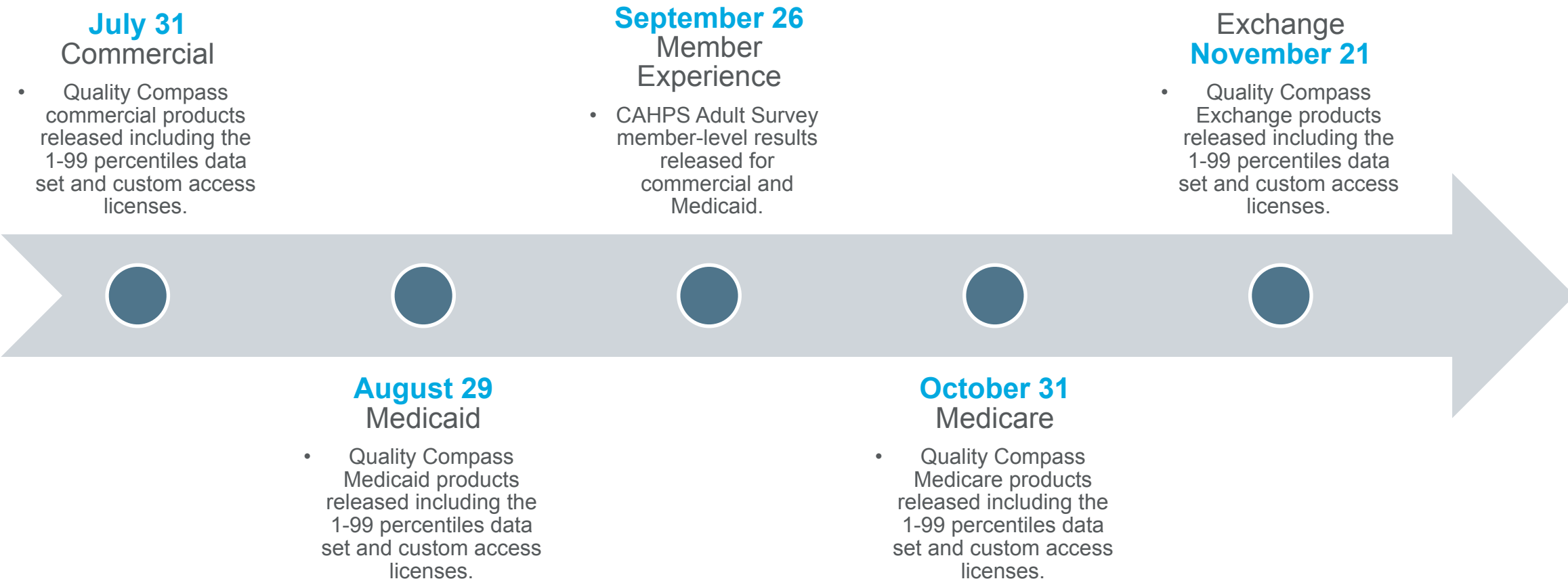
New for 2025!



1-99 Percentiles
Data Set

Quality Compass 2025 (MY 2024)

MY 2024 Release Timeline



Quality Compass 2025 (MY 2024)

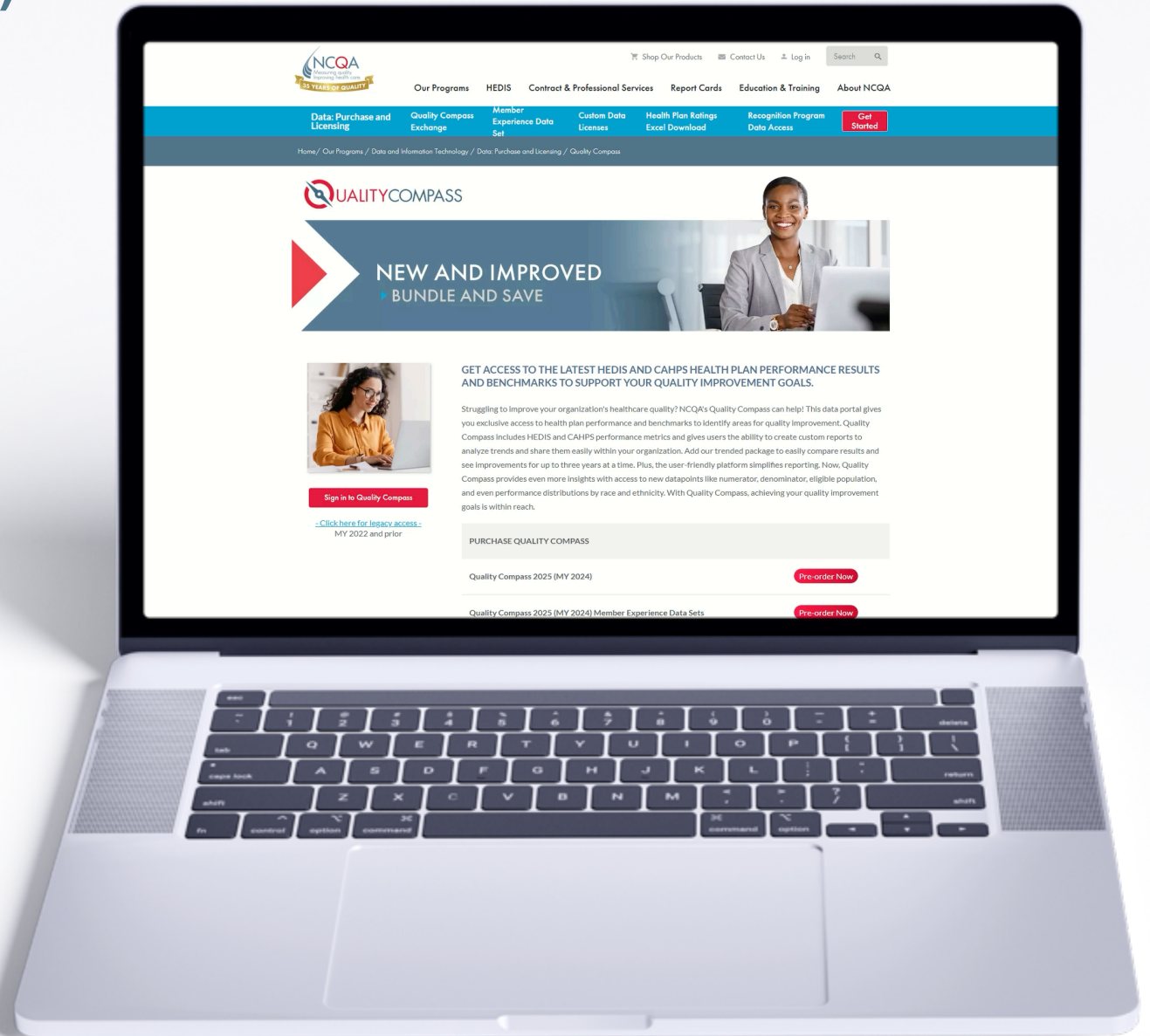
Learn more and purchase today

Visit our NCQA webpage

- View **pre-sale** purchasing information, case studies and highlight video
- Use the decision tree to assist with selecting products and arrangement.
- Multi-product line discount (Buy More to Save More)

Updated URL for Web Platform

- qualitycompass.ncqa.org
- Access data from 2023 (MY 2022) and prior via legacy site (qualitycompass.org)



1-99 Percentiles Data Set

New Add On Product!



This dataset provides a comprehensive view of HEDIS and CAHPS benchmarks, detailing performance across the 1st to 99th percentiles.



This file is delivered via the my.ncqa.org download center.



Release dates are consistent with the standard Quality Compass schedule.



Add the 1-99th Percentile Data Set to any 2025 (MY 2024) Quality Compass bundle at a discounted rate.*



Multi-Product Line Discount: Buy more, save more!

*Standard pricing applies to purchases made without a 2025 Quality Compass bundle.
If you've already placed your QC order and want to include this add-on at a discounted rate, contact us to get your discount code.

Member Experience Data Set

CAHPS Member Level Responses

General Information

- Contains CAHPS survey results from each publicly reported health plan enrollee.
- This is blinded member-level data collected using the HEDIS/CAHPS 5.1H Adult Survey.
- Only available for **Commercial** and **Medicaid** product line.
- Only available for the **Adult CAHPS population** – no child survey results.

Release Date: September 26, 2025

- **10% Promo Campaign** - August 1st to September 30th
- All customers are eligible to receive the 10% off



Pricing/Ordering Information

- Can be ordered through the NCQA store



Expanded Sharing Permissions

Interested in a custom license?

- **NCQA offers custom license agreements** to those interested in using the Quality Compass data outside the *standard license terms*.
- Standard license agreement limits external data distribution to **15 measure indicators, 2 benchmarks and 20 health plan rates**.

Custom License Packages Available For:

- Provider network distribution - share performance data with providers/clinics.
- Public display of rates - publish results on a website, journal article or dashboard.
- Third-party distribution - share subset of data with external organizations or clients to collaborate on quality initiatives.

Pricing & Ordering Information

- **Custom data licenses vary in pricing** according to use case and external distribution needs.
- Contact us today to discuss your **custom sharing needs** and **obtain a quote** for a license agreement that covers the custom permissions.

Next Steps...



Learn more

Visit our [web page](#) to learn more about Quality Compass



Place an Order

Purchase a Quality Compass License **Today!**

Webinar attendees save 10% off Quality Compass with [QCWEBINAR10](#)



Talk to Us

Submit a Question though your My.NCQA.org account