

TO: Interested Organizations and Individuals

FROM: Product, Accreditation Operations, and Accreditation Policy Teams

DATE: April 30, 2025

RE: Updated Guidance: Modifications to Scoring for NCQA Accreditation Surveys

NCQA remains committed to supporting your efforts to advance health equity and improve health care quality for all. As we continue to evaluate the impact of recent executive orders, federal policy changes and judicial challenges, we have updated scoring guidance for the programs listed below.

For these programs, NCQA guidance in effect for surveys beginning February 12, 2025, will continue to apply for surveys through June 30, 2026:

- Health Plan Accreditation.
- Health Equity Accreditation.
- MBHO Accreditation.
- Accreditation in Case Management for LTSS.
- Accreditation and Certification in Wellness and Health Promotion.

Additional guidance for LTSS Distinction and Accreditation in Case Management for LTSS is in effect for surveys beginning April 30, 2025, through June 30, 2026.

[Click here to review the full guidance.](#)

Requirements identified in the NCQA guidance will not be scored between February 12, 2025, and June 30, 2026. For surveys beginning July 1, 2026, NCQA will issue additional guidance by December 31, 2025.

Thank you for your continued partnership, and for all you do to improve the quality of health care for the communities you serve.

If you have questions, please submit them via [My NCQA](#).