

Defining Quality for Virtual Care

April 17, 2025

This webinar will begin shortly.



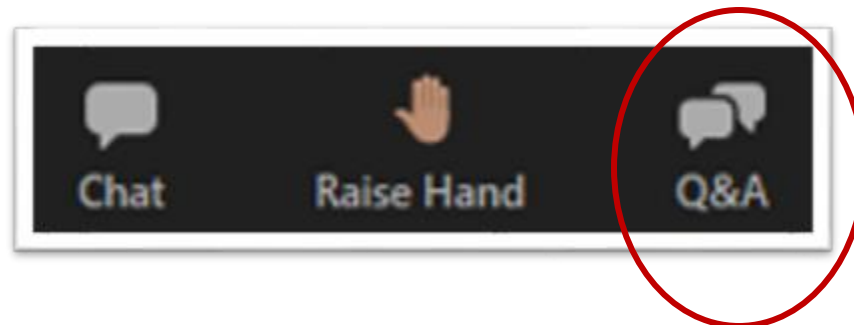
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How to Submit Questions During the Webinar

- 1) Locate the 'Q&A' icon on the menu bar.
- 2) During the webinar, please submit questions via the 'Q&A' box.
- 3) Your question will be responded to live by one of the presenters.



- **Welcome**
- **Introduction of Speakers**
- **Panel Discussion – Live Q&A**
- **Staying Connected**
- **Closing**



Meet Your Speakers!

Moderator



Stacy Grundy
Director of Quality Sciences
Innovation
NCQA



Amelia Bedri, MHSA
Senior Content Engineer
NCQA



Claire Mendelson
Product Manager
NCQA



Misty Milby
VP Clinical Business
Development
Everly Health

Panelist

Polling Question 1

How would you describe your organization's work in the virtual care space? (Select all that apply)

Options:

A. Health plan partnering with virtual care provider

B. Health plan delivering virtual care service

C. Health system or hospital offering virtual care

D. Hybrid care delivery provider

E. Virtual-only/Virtual first provider organization

F. Other (please specify in the Q&A box)

Panel Discussion: Live Q&A

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Polling Question 2

Question: What type of virtual care services does your organization offer? (Select all that apply)

Options:

A. Behavioral and mental health

B. Chronic condition management (e.g., diabetes, asthma/COPD, hypertension, heart disease)

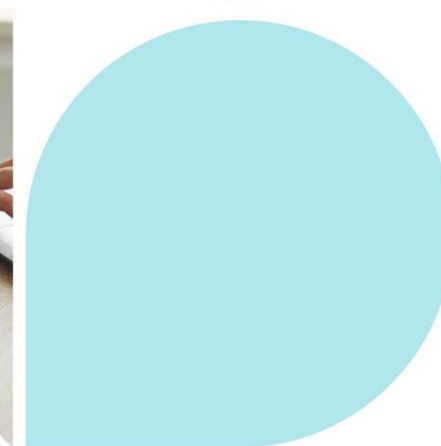
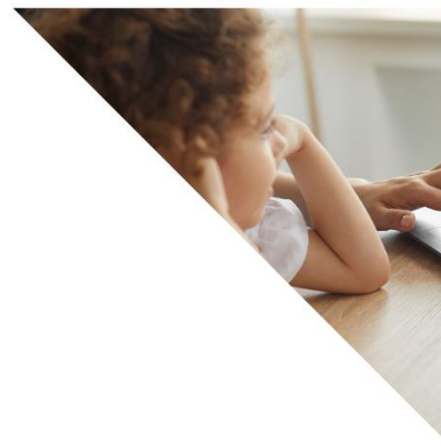
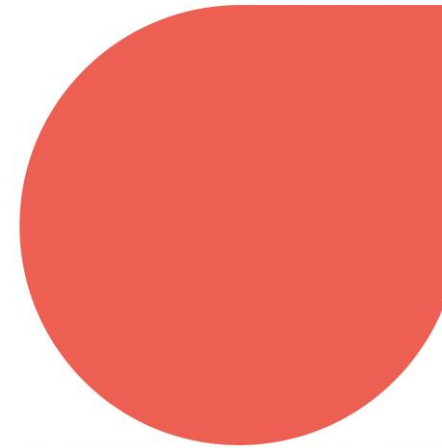
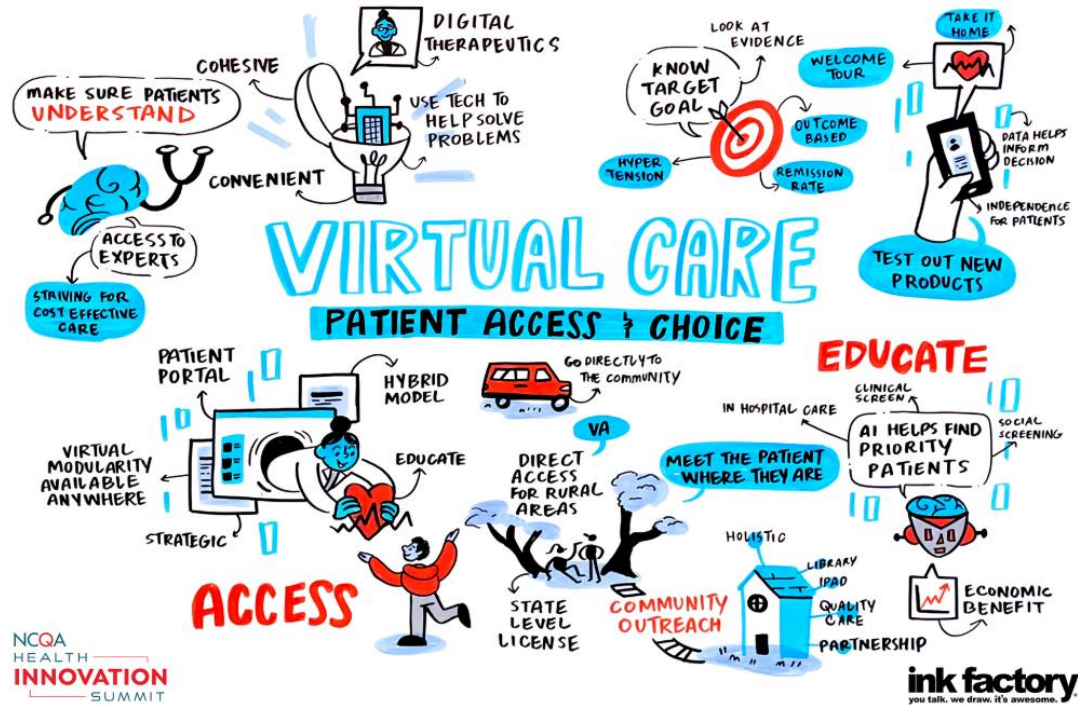
C. Preventive care and routine check-ups

D. Pediatrics

E. Dermatology

F. Other (please specify in the Q&A chat)

Questions?



Staying Connected

Contact Us

For information on Virtual Care Accreditation, visit ncqa.org/virtualcare.



VIP Access: Whitepaper

Check your emails for post webinar details and a VIP early access to the NCQA Virtual Care whitepapers.

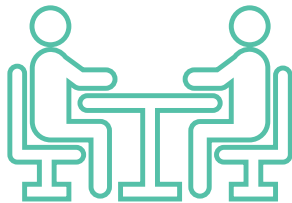


Health Innovation Summit

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*Stop by our booths - or schedule a time with us
to connect at caredeliveryproduct@ncqa.org*

Closing