



# The Future of HEDIS®

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Episode 2: September 27, 2019

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).



# Why change HEDIS, and why now?

Health care environment

Feedback

Market research

# NCQA Measurement Goal

Relevant measures that emphasize effective, efficient care with minimum burden

## Why

Better data present new opportunities  
Burden threatens measurement's utility, viability

## What

Measures that **matter to patients, payers and government**  
Measures that speak to **outcomes** and **social risk**

## How

Capitalize on **electronic data** generated as a by-product of care  
Build measures from **standardized** components



# What's the purpose?

Improve utility of HEDIS

Maintain integrity of measures  
throughout the system

$$\frac{dN}{dt} = \frac{1}{q_{\text{fact}}} - \beta_0(N-N_0)(1-\epsilon S)S + \frac{N_e}{T_n} - \frac{N}{T_p}$$

$$\frac{dS}{dt} = \beta_0 \alpha_0 (N-N_0)(1-\epsilon S)S + \frac{\beta_0 N}{T_n} - \frac{S}{T_p}$$

**We don't have all the answers**

A string of seven leaves hanging from a line, showing a color gradient from green to red. The leaves are arranged in a row, with the leftmost leaf being green and the rightmost leaf being a deep red. The background is a solid, muted blue-grey color.

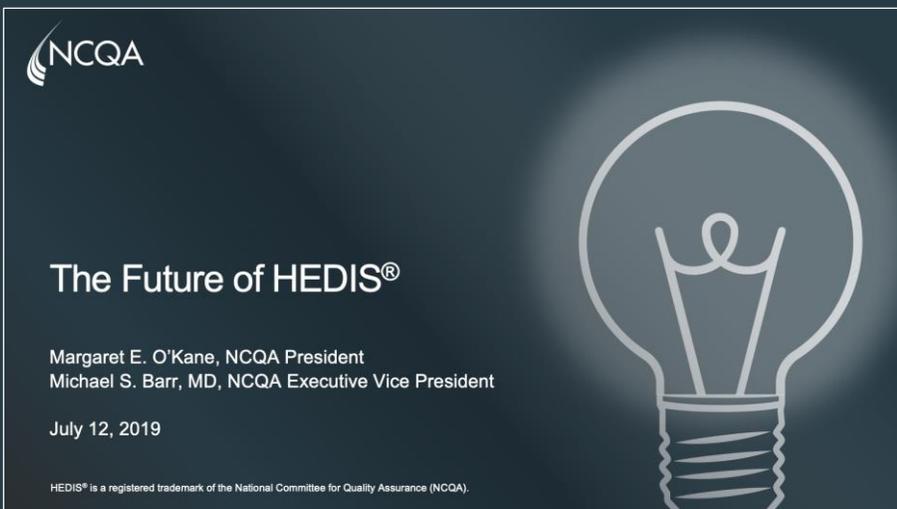
# Changes will be gradual

A process, not an event

Collaboration, not commands

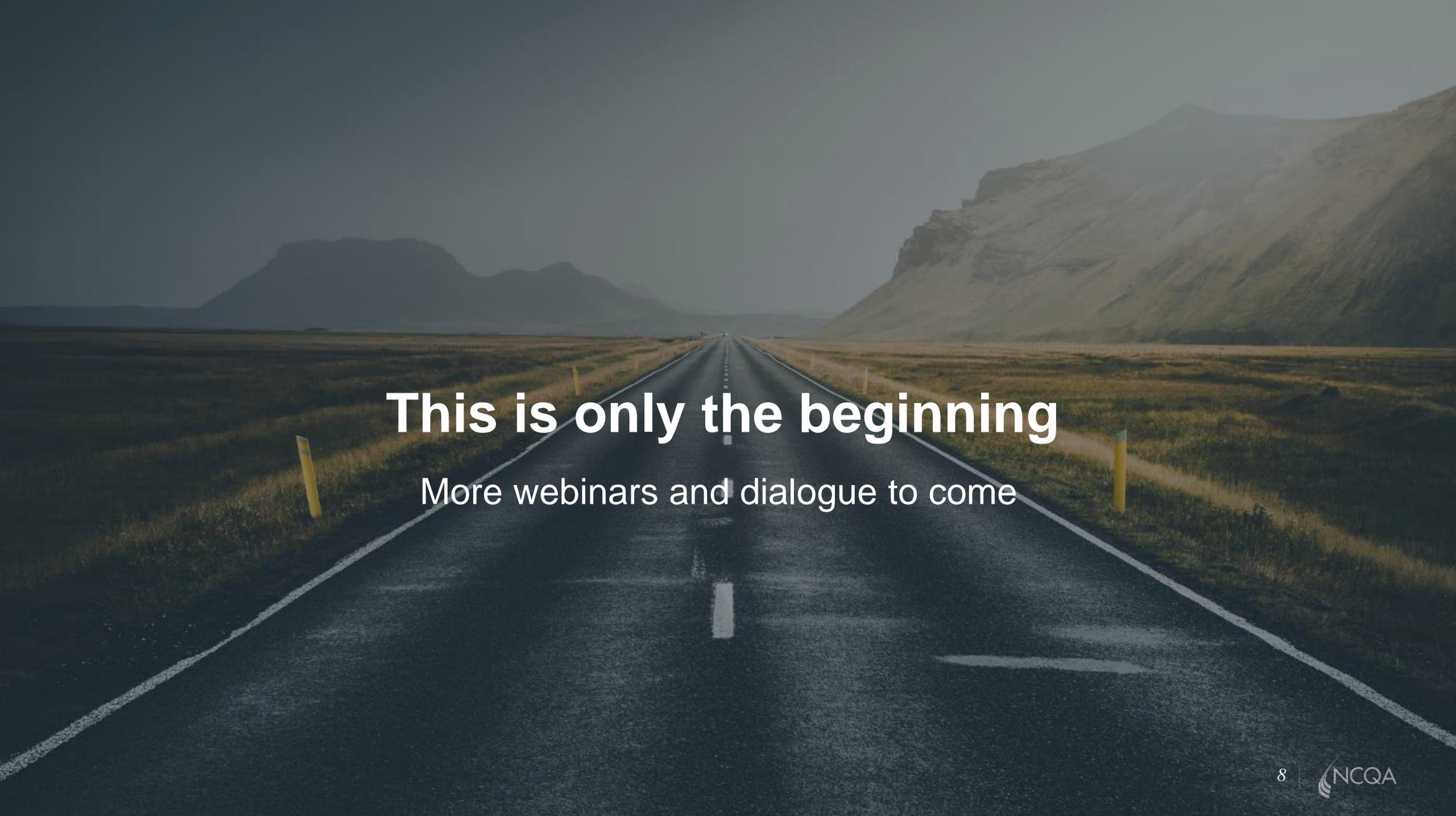
Readiness varies, so the pace will vary

Recommended Viewing  
*See our earlier webinar:  
[ncqa.org/future of hedis](https://ncqa.org/future-of-hedis)*



Jul 12, 2019: The Basics





**This is only the beginning**

More webinars and dialogue to come

Save the date!  
*Look for invitations  
to future webinars*



October 30, 2019



December 3, 2019



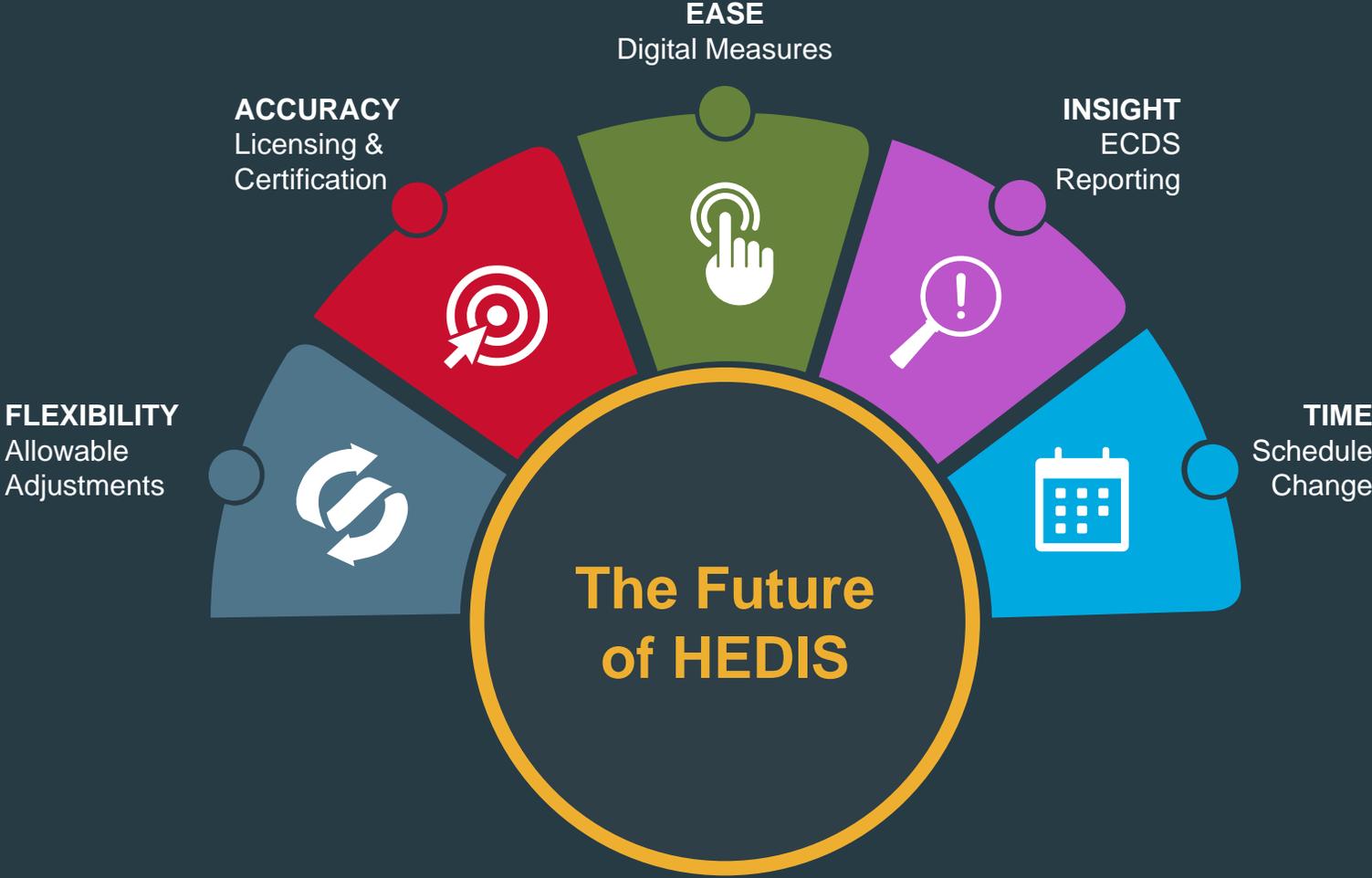
Michael S. Barr, MD  
NCQA Executive Vice President

# 5 Themes

“Infrastructure”  
How HEDIS works

NOT

Content  
What HEDIS measures

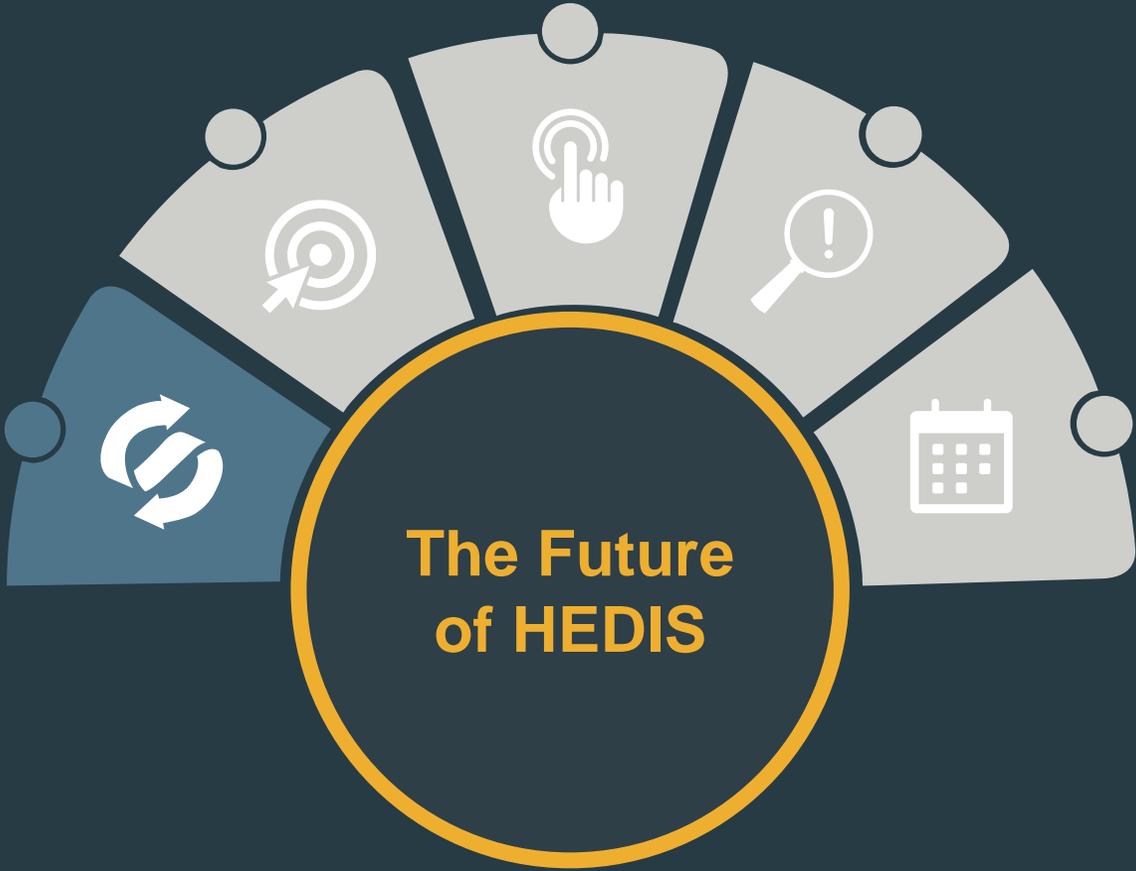


# 5 Themes

## Allowable Adjustments

Measures are used for **multiple purposes**. To give you **flexibility** to do that, we'll tell you what those **allowable adjustments** are.

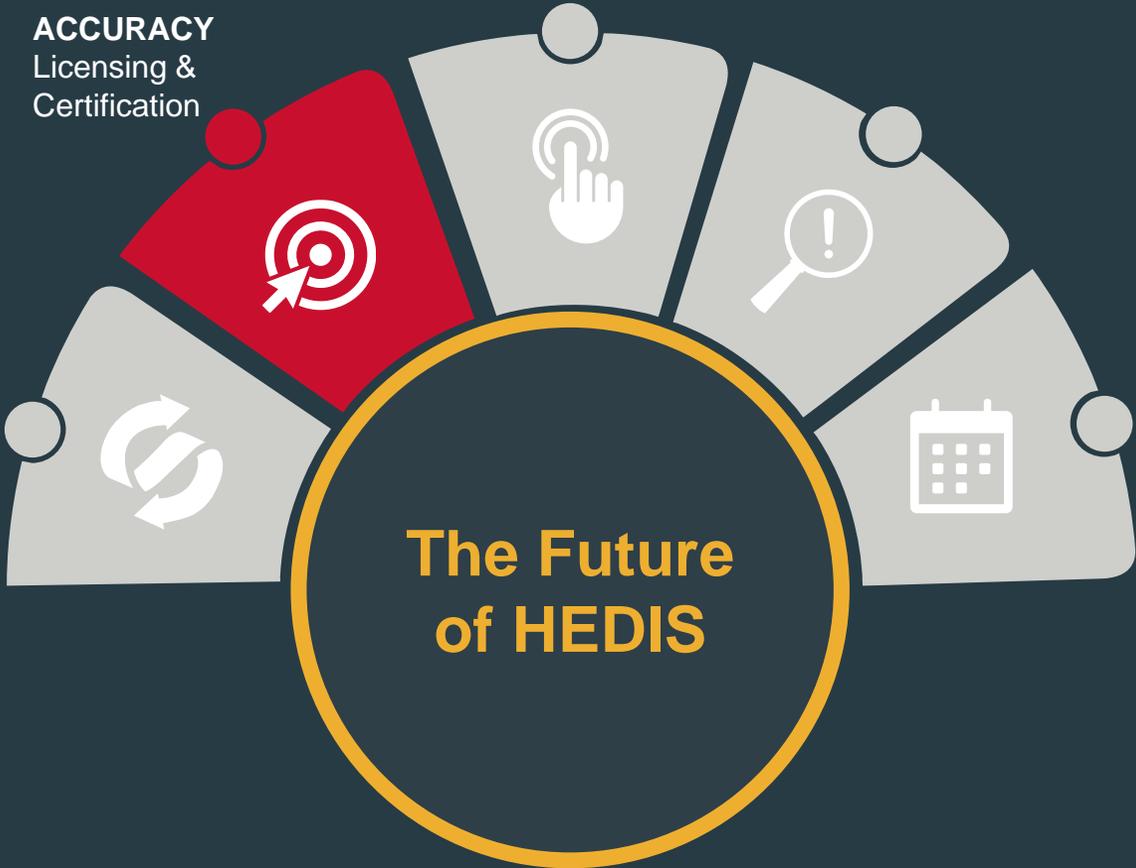
**FLEXIBILITY**  
Allowable  
Adjustments



# 5 Themes

## Licensing and Certification

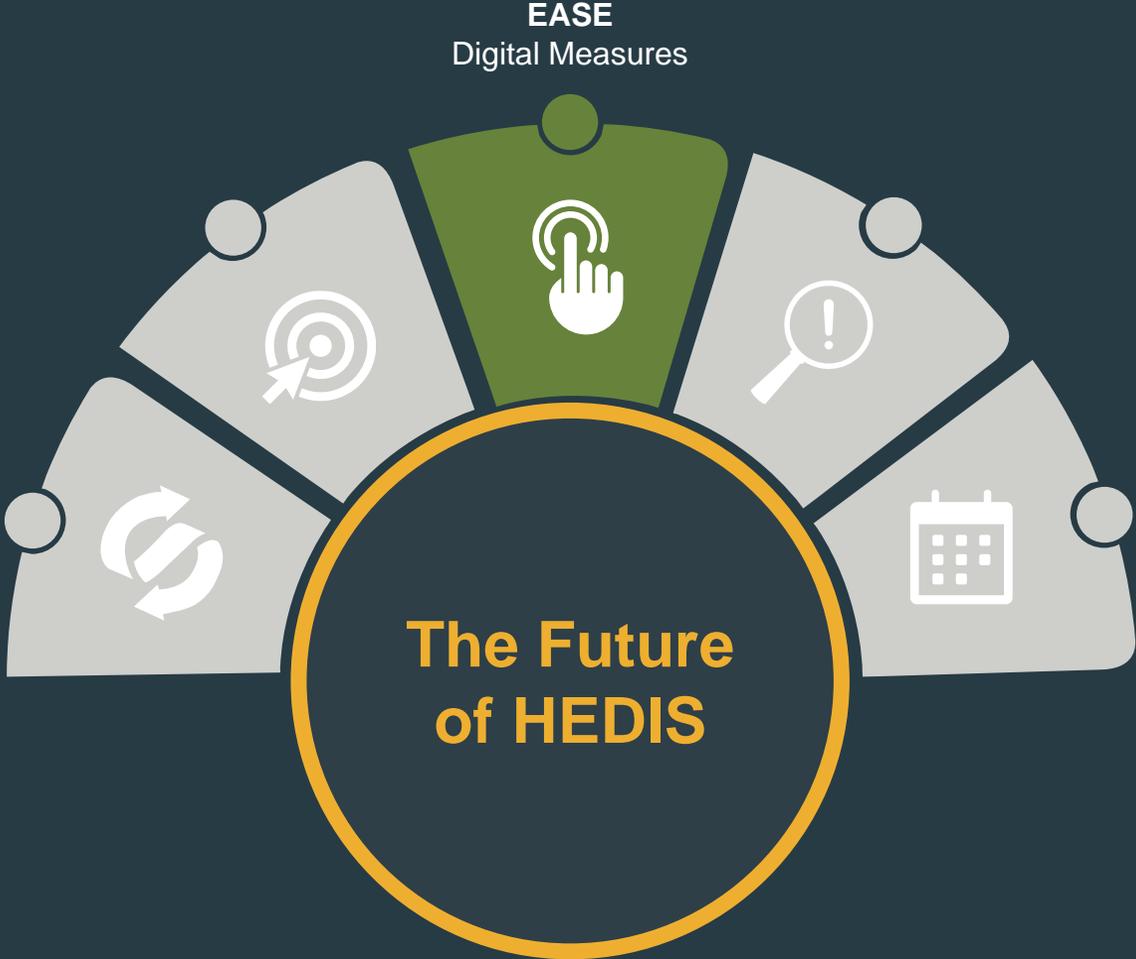
Then, we'll make sure uses of our measures are **accurate** and **reflect the quality** of the care you provide.



# 5 Themes

## Digital Measures

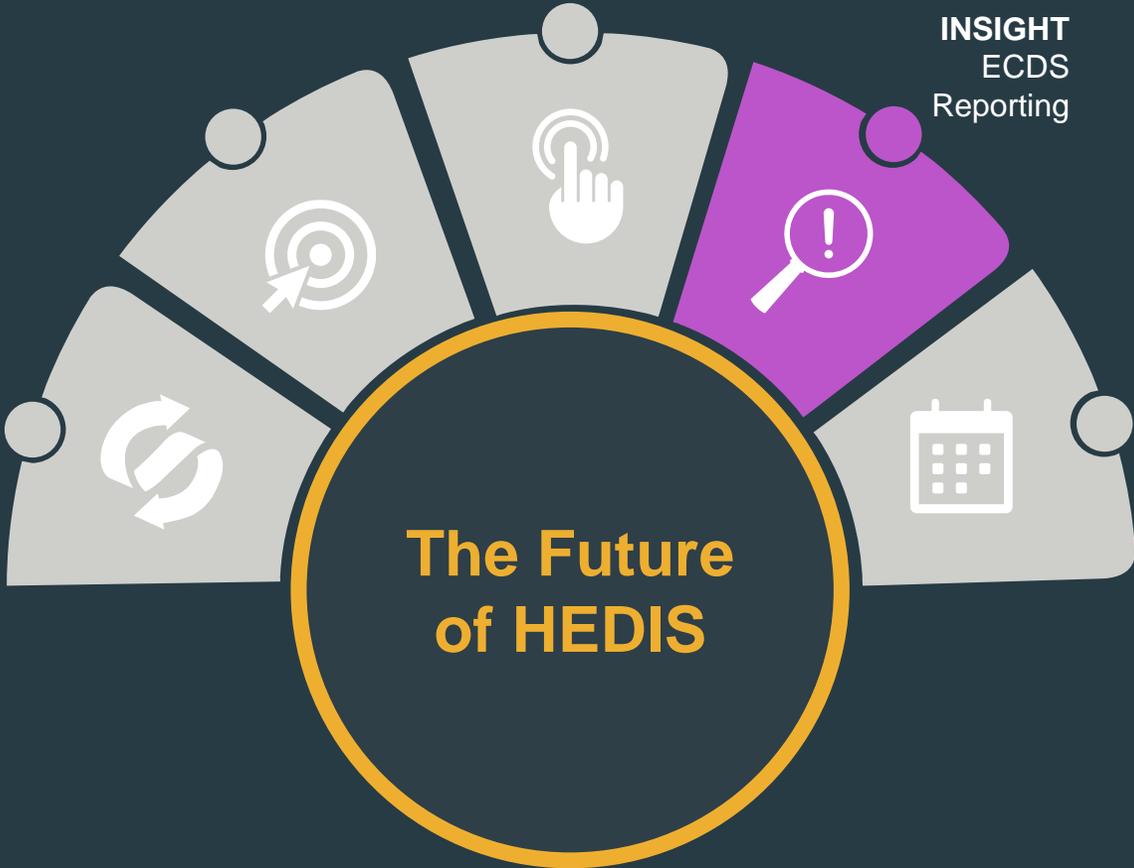
We'll start giving you measures in a **digital format** that's **easier** to work with.



# 5 Themes

## Electronic Clinical Data Systems (ECDS)

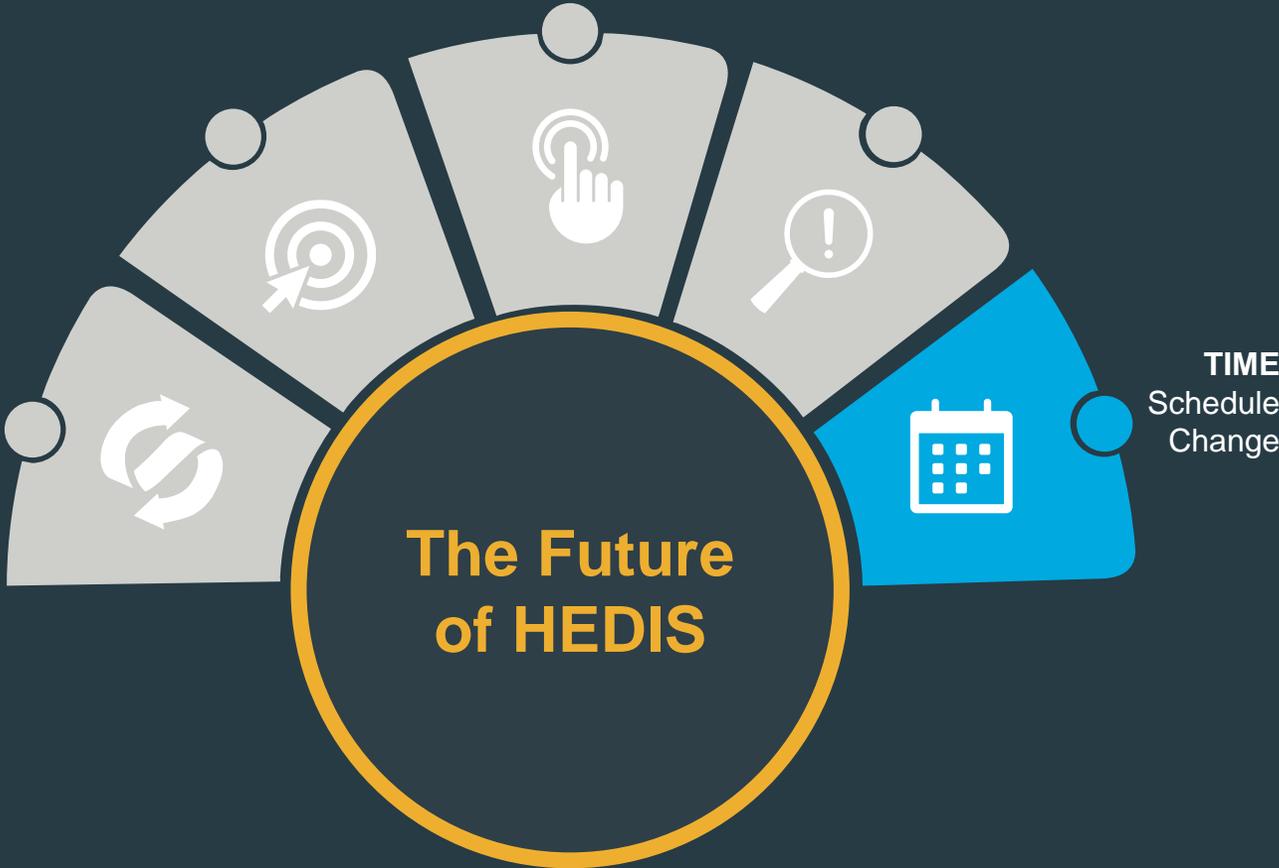
A new reporting method helps clinical data create **insight**.



# 5 Themes

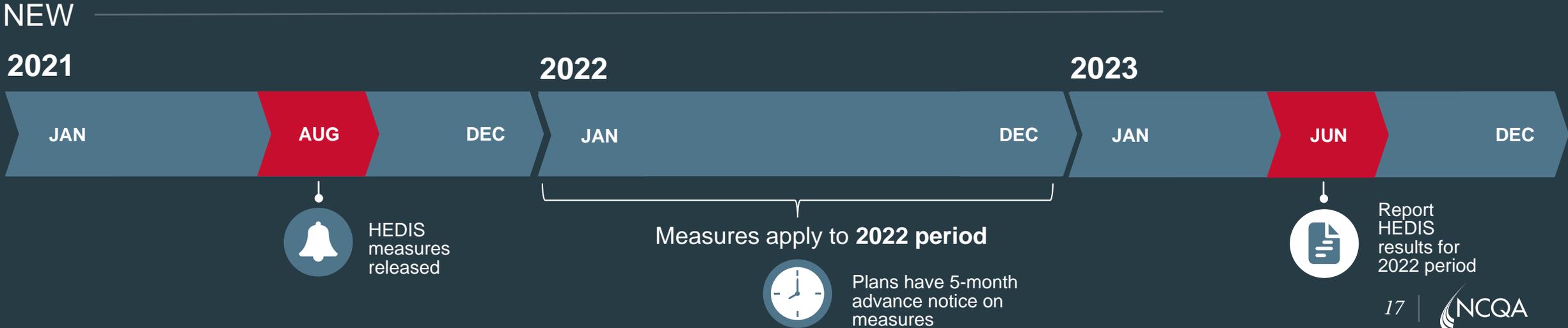
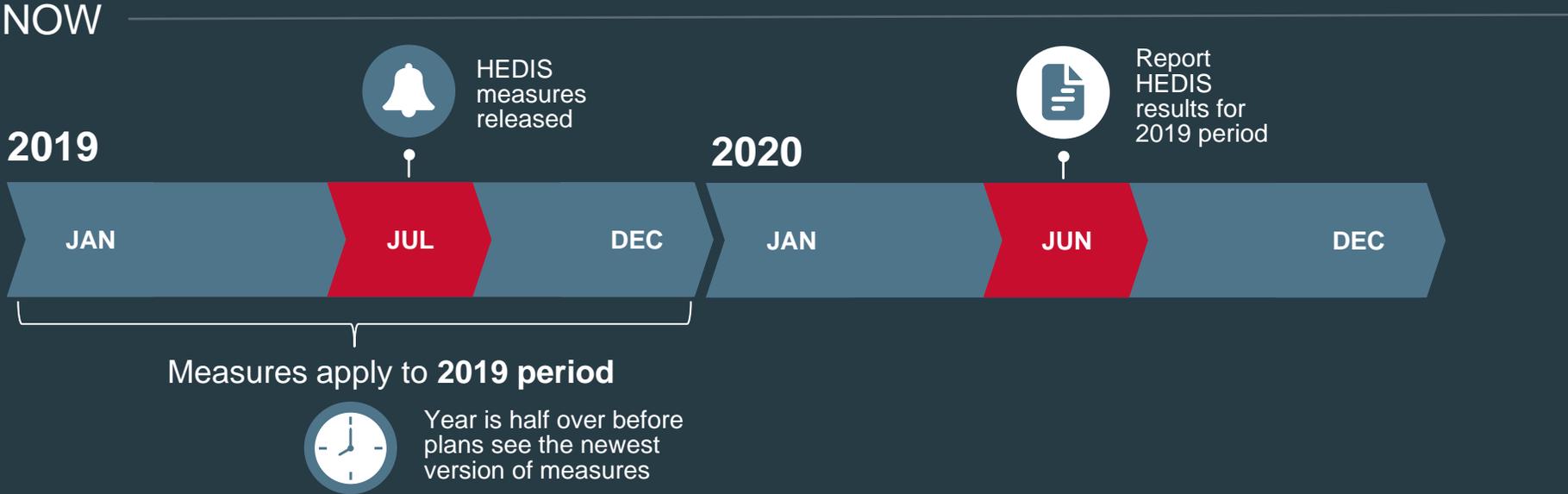
## Schedule Change

And we'll do all of this **earlier** to give you more **time** each year.



# Schedule Change

*So What? "Why should I care?"*



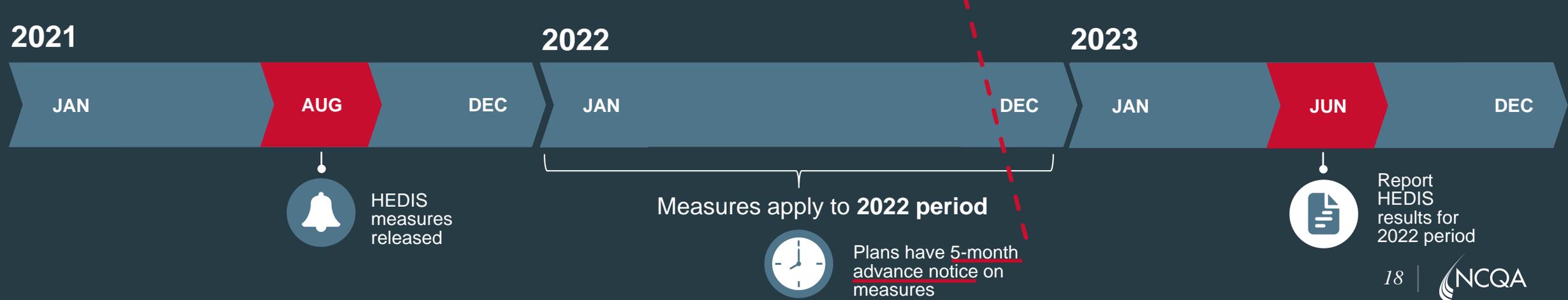
# Schedule Change

*So What? "Why should I care?"*

NOW



NEW



# Schedule Change

*Now What? “What’s the next step?”*

*A related simplification: the HEDIS naming convention.*



*What’s the difference?*

*Why so many?*

# Schedule Change

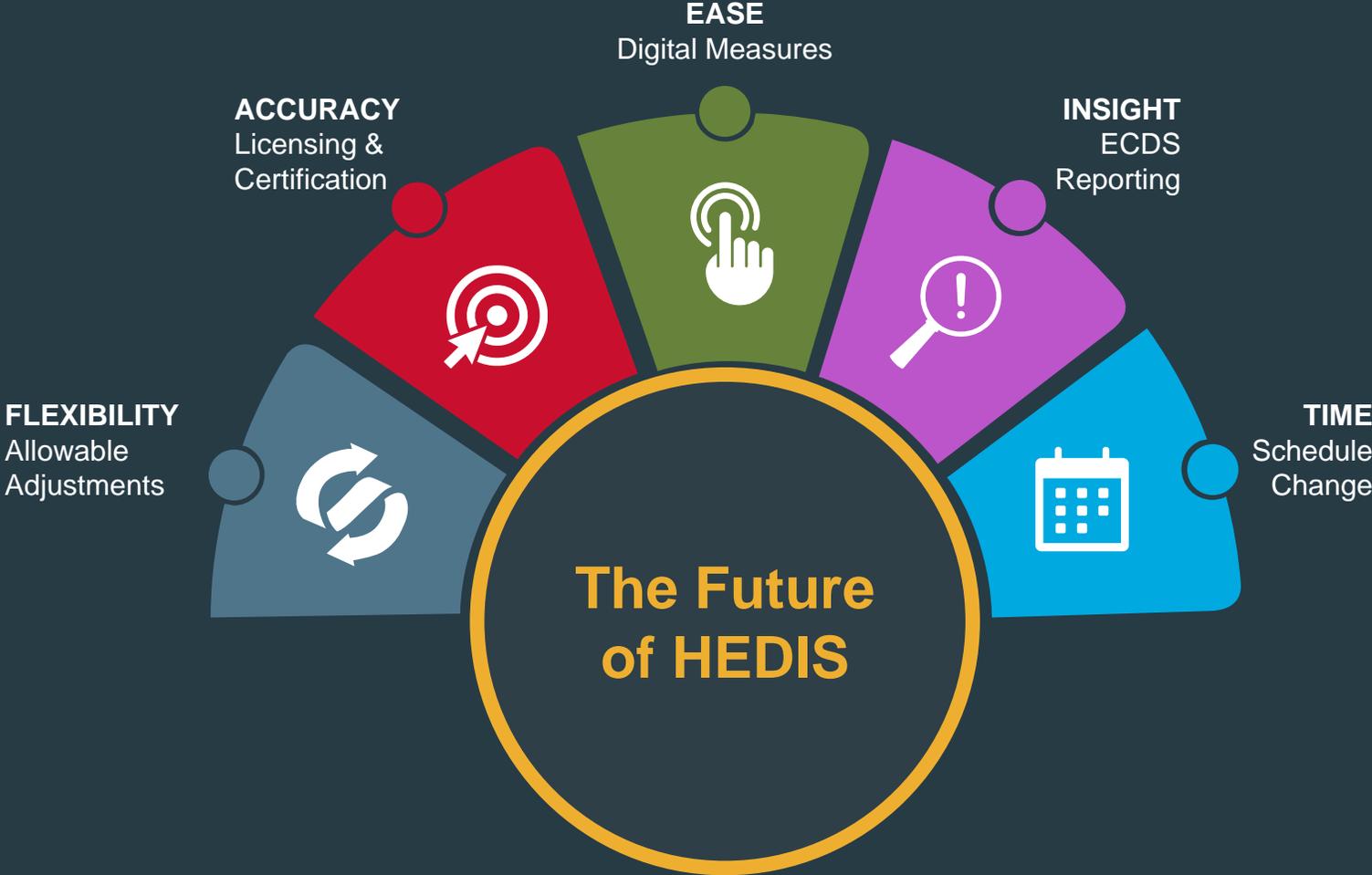
*Now What? “What’s the next step?”*

*Transition Year: Two HEDIS editions coming July 1, 2020.*

	HEDIS MY 2020	HEDIS MY 2021	HEDIS MY 2022
<b>Publish Vols. 1 &amp; 2</b>	7/1/2020	7/1/2020	8/1/2021
<b>Publish Vol. 2 Technical Update</b>	10/1/2020	3/31/2021	3/31/2022
<b>First Year Public Reporting</b>	10/1/2020	10/1/2021	10/1/2022
<b>Complete HEDIS Vendor Certification (Survey)</b>	12/15/2020	12/15/2021	12/15/2022
<b>Complete HEDIS Vendor Certification</b>	2/15/2021	10/1/2021	7/1/2022
<b>Data Submission Due</b>	6/15/2021	6/15/2022	6/15/2023

# 5 Themes

Now let's get into your questions during and after our last webinar...





Sepheen Byron  
Assistant Vice President,  
Performance Measurement

# WHAT IS NCQA DOING TO UNDERSTAND THE LANDSCAPE?

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ECDS analysis each reporting year

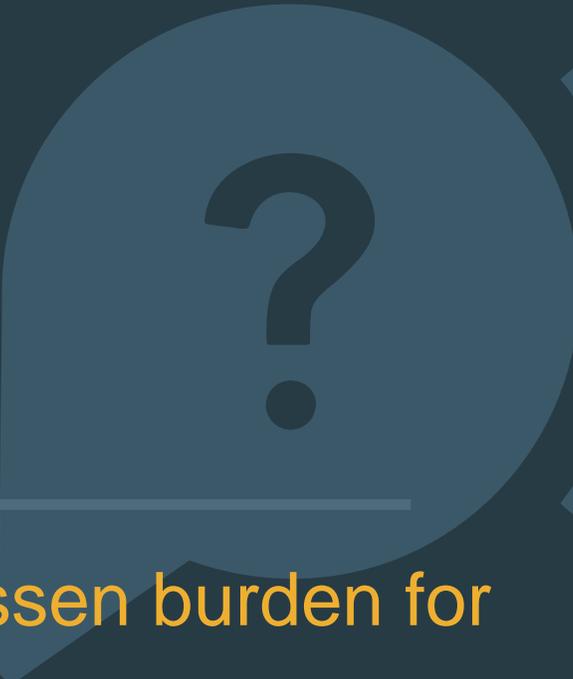
Learning Collaboratives to understand barriers and facilitators

Qualitative interviews with health plans

Discussions with additional key stakeholders



## BURDEN



How can NCQA lessen burden for health plans?

What does NCQA mean by measures as a *by-product of care*?

Will more measures be retired?

## RESPONSE



NCQA's goal is for documentation of measure components to be more automatic and less manual

NCQA reviews HEDIS<sup>®</sup> for retirement candidates

NCQA assessing different ways to lessen burden and recognize health plans' extra efforts

# ALIGNMENT



How does NCQA's strategy align with other reporting programs

# RESPONSE

Aligned standards

Actively talking to various program stewards about how to align

# BARRIERS



Varying levels of access to electronic clinical data

Varying levels of health information technology availability or sophistication

# RESPONSE

Health information technology uptake is more widespread

ECDS analyses suggest data access is slowly improving

## PACE

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Will the HEDIS *Hybrid Method* be retired?

What is the plan for ECDS measures in NCQA programs?

## RESPONSE

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NCQA would like to eventually move away from hybrid reporting, though the pace at which we can do this will depend in part on the landscape of digital measures use

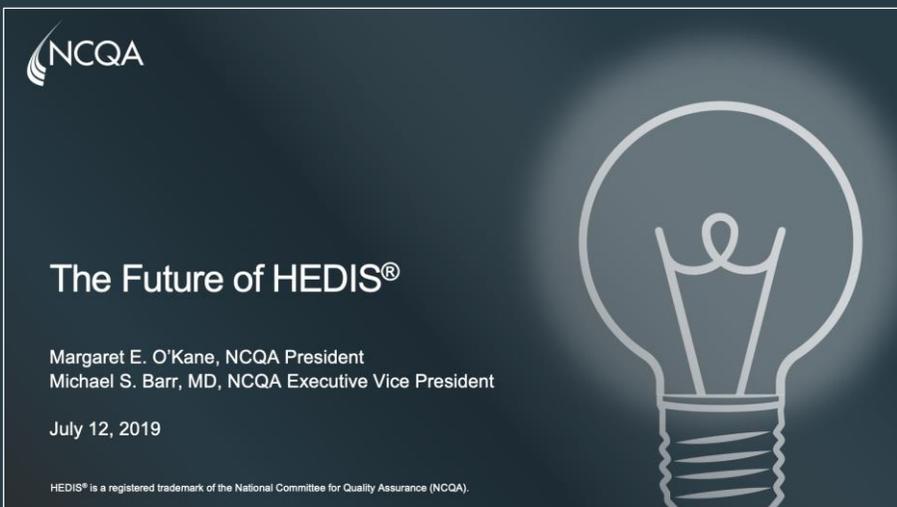
***First ECDS measure  
to be **publicly reported*****

**Prenatal Immunization Status**

**HEDIS MEASUREMENT YEAR 2020**  
(Reported **June 2021**)



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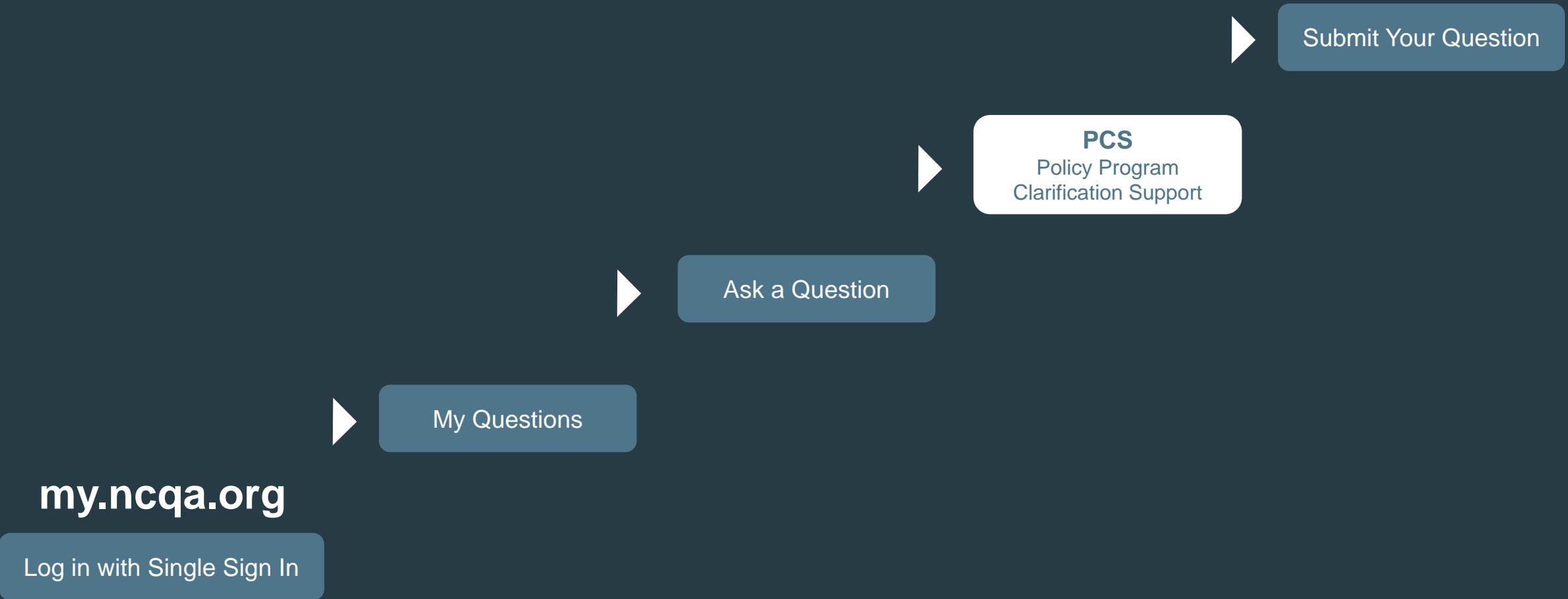


October 30, 2019



December 3, 2019

# How to ask questions after today's Q&A



# Use the Q&A chat window to ask a question

