



# The Future of HEDIS®

Michael S. Barr, MD, NCQA Executive Vice President

Ben Hamlin, NCQA Senior Research Informaticist

Anne Marie Smith, NCQA Assistant Vice President

Episode 5: February 24, 2020

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Welcome!

*Episode 5 of  
this webinar series*

*9,565 registrants  
in this series*



Welcome!

*Episode 5 of  
this webinar series*

*58% of registrants  
are new*



# Recommended Viewing

*See our earlier webinars:*  
[ncqa.org/future-of-hedis](https://ncqa.org/future-of-hedis)



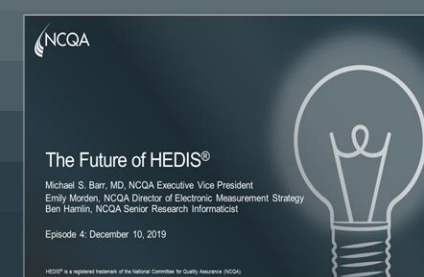
Episode 1: The Basics  
(July 12, 2019)



Episode 2: Answering  
Common Questions  
(September 27, 2019)



Episode 3: Let's Get  
Technical –  
Digital Measures &  
ECDS  
(October 30, 2019)



Episode 4: 2019 Year  
in Review: What's New  
& What's Next  
(December 10, 2019)



# Why change HEDIS, and why now?

Health care environment

Feedback

Market research

# What's the purpose?

Improve utility of HEDIS

Maintain integrity of measures  
throughout the system



**We don't have all the answers**





# Changes will be gradual

A process, not an event

Collaboration, not commands

Readiness varies, so the pace will vary



An aerial photograph of a white sailboat with a tall mast, sailing on a dark blue sea. The boat is moving from the upper right towards the lower left, leaving a white wake behind it. The water has a fine, textured surface.

# **We are early in this journey**

More webinars and dialogue to come



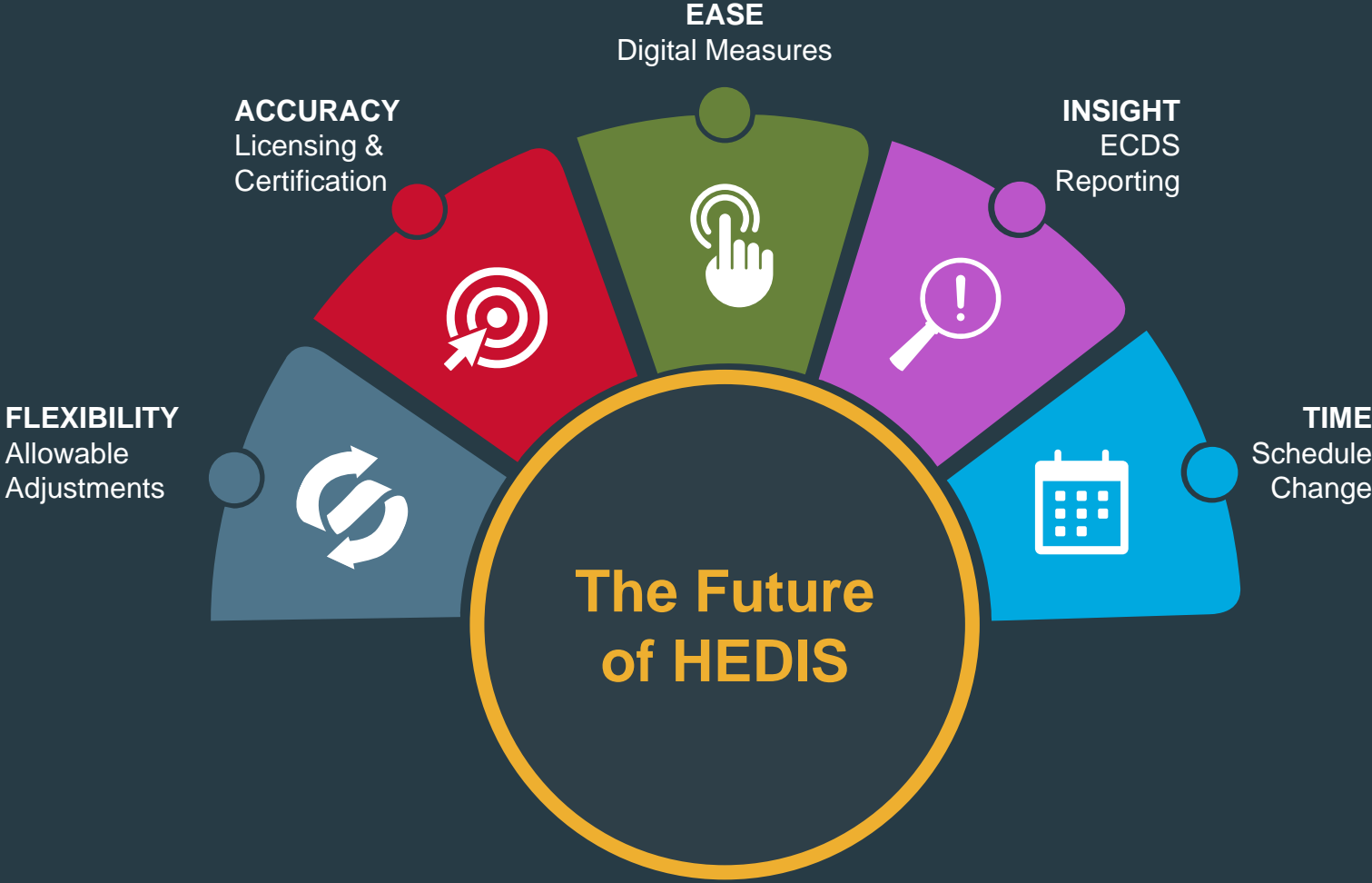
# Overview of Five Key Topics

# 5 Core Topics

“Infrastructure”  
How HEDIS works

NOT

Content  
What HEDIS measures

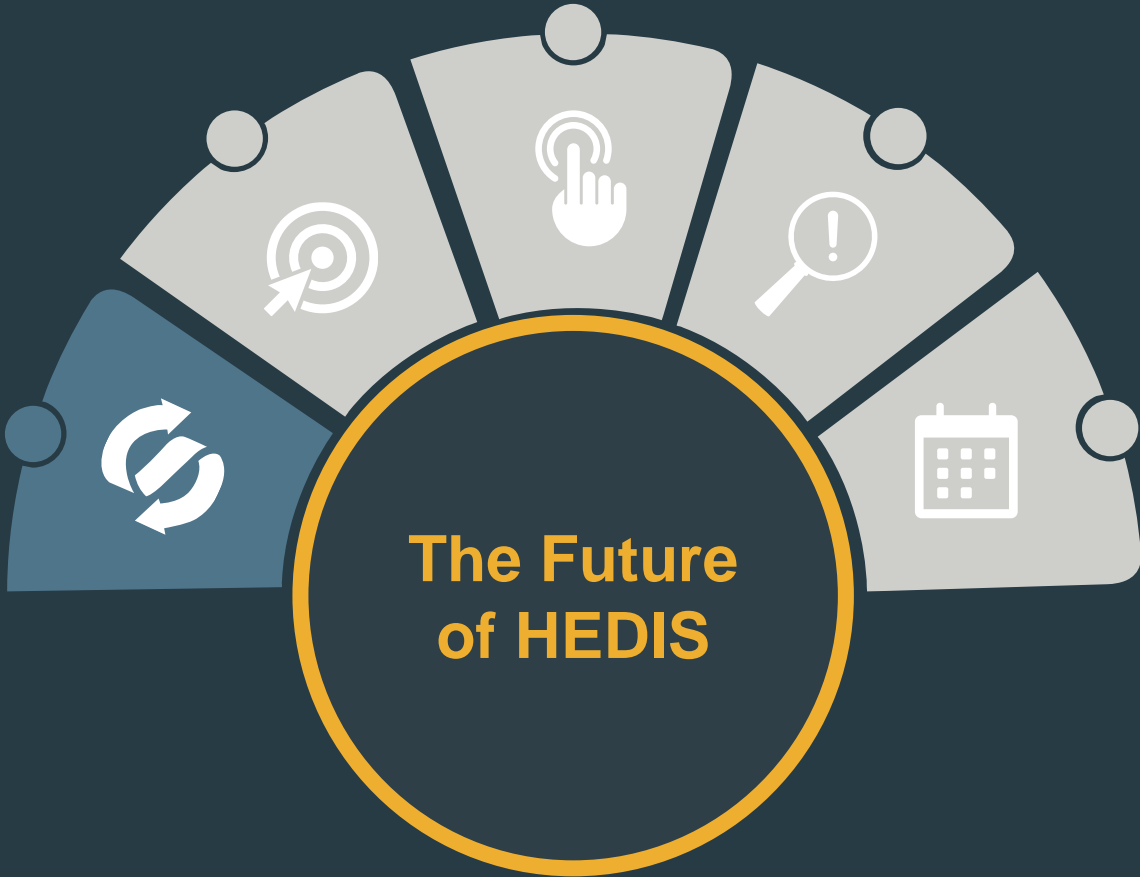


# 5 Themes

## Allowable Adjustments

Measures are used for **multiple purposes**. To give you **flexibility** to do that, we'll tell you what those **allowable adjustments** are.

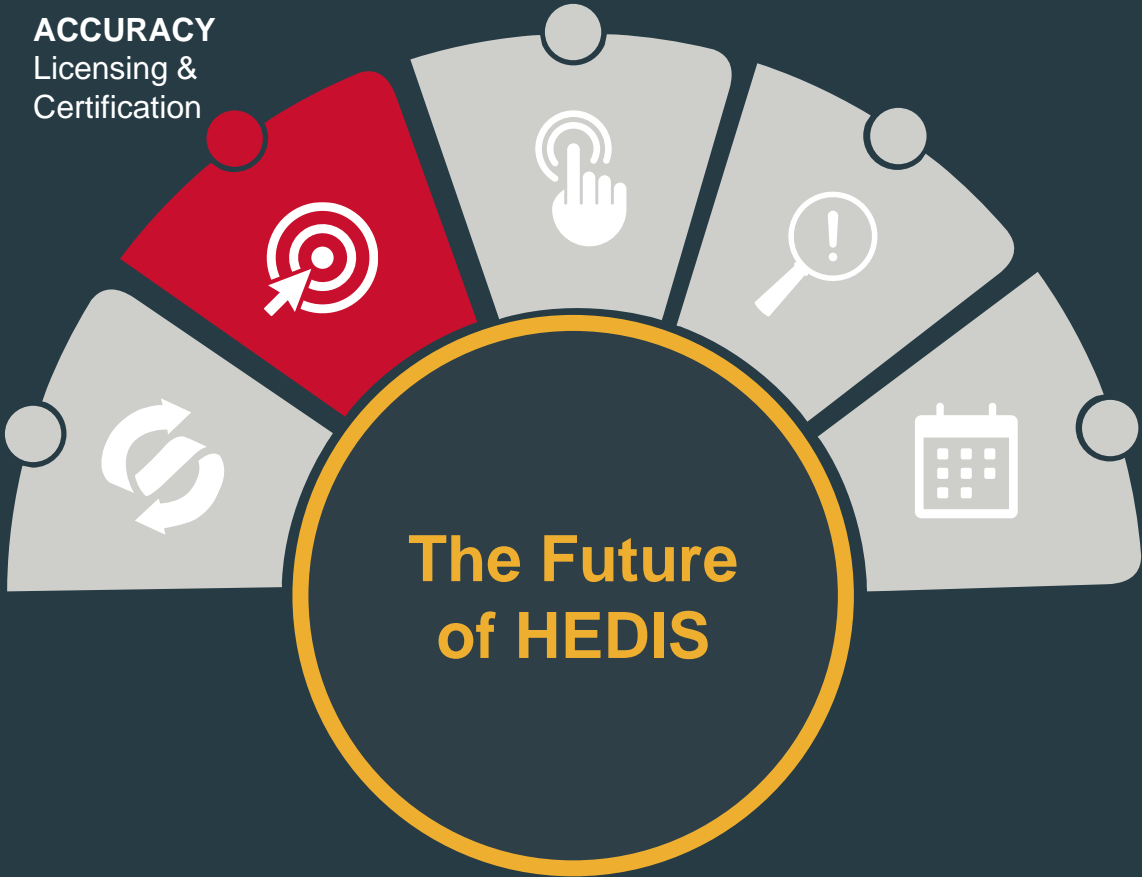
**FLEXIBILITY**  
Allowable  
Adjustments



# 5 Themes

## Licensing and Certification

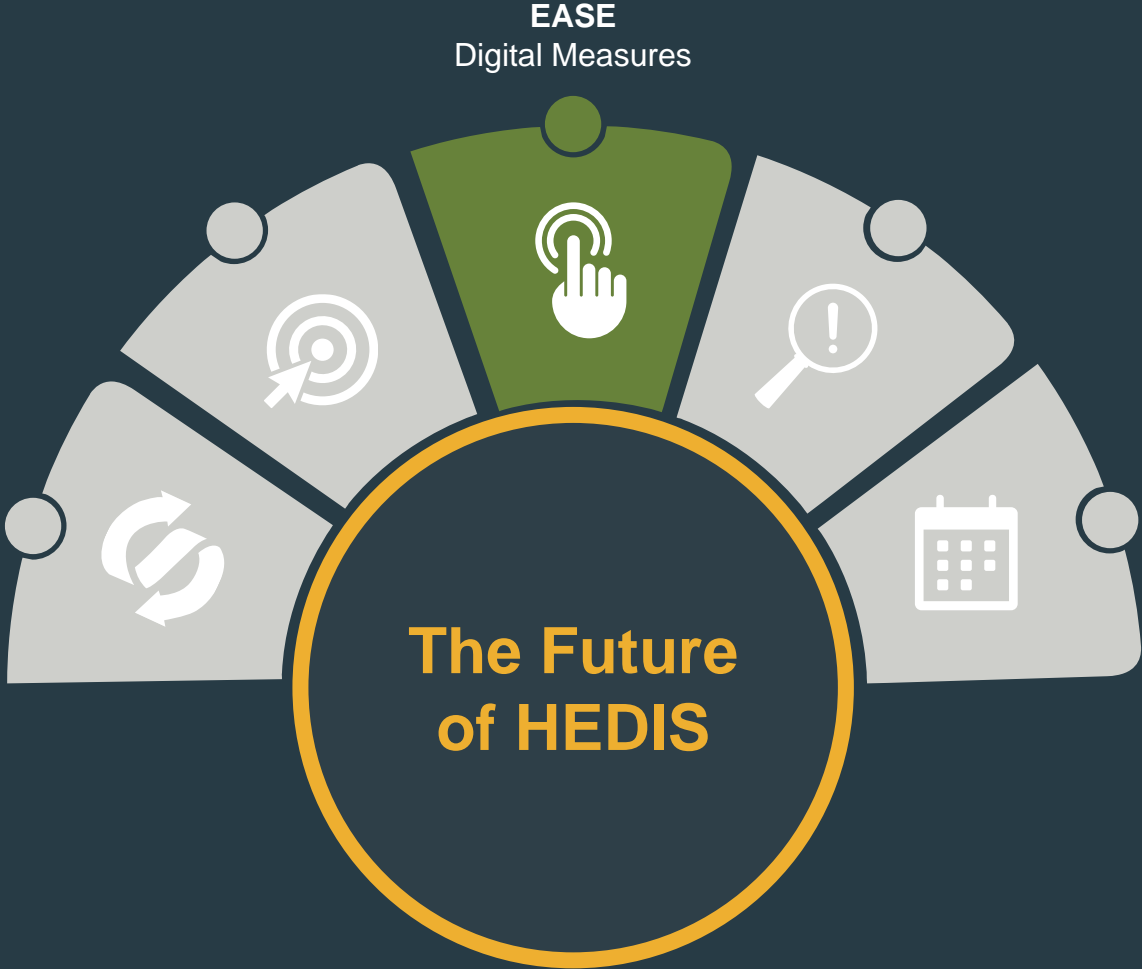
Then, we'll make sure uses of our measures are **accurate** and **reflect the quality** of the care you provide.



# 5 Themes

## Digital Measures

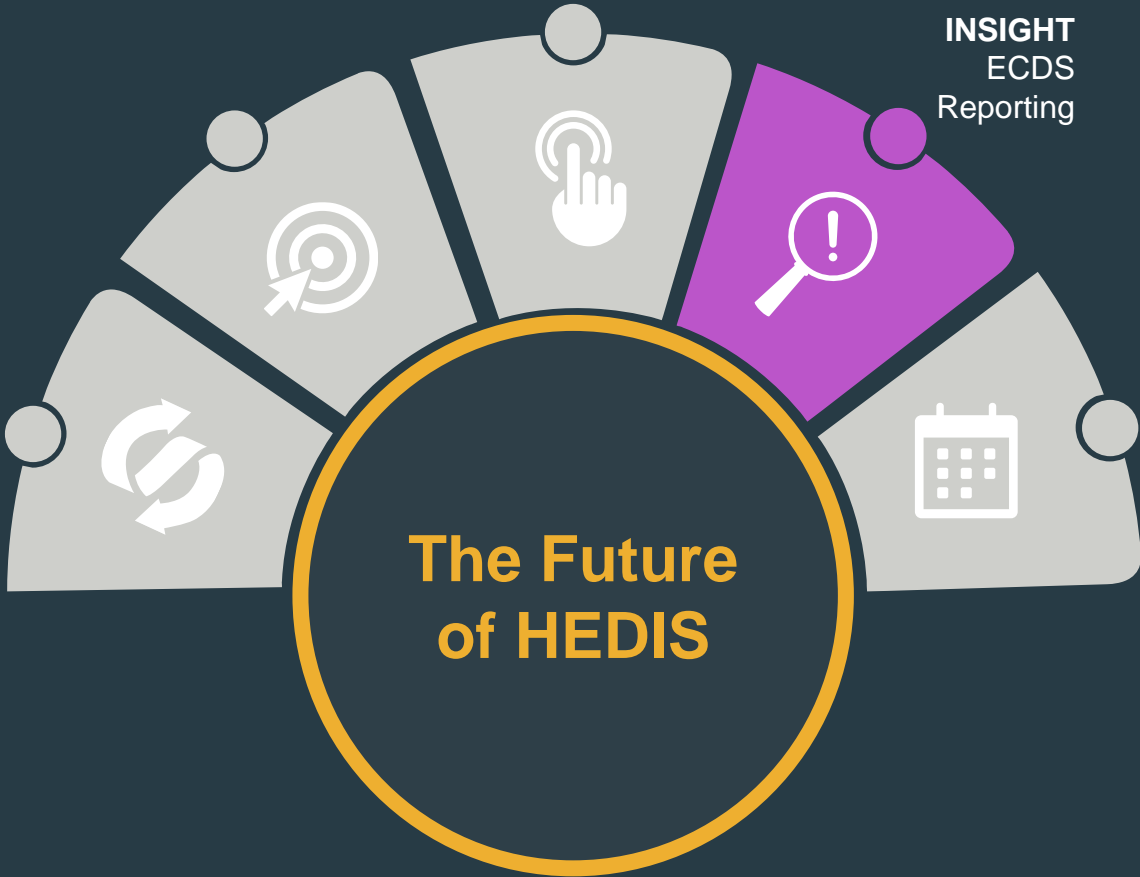
We'll start giving you measures in a **digital format** that's **easier** to work with.



# 5 Themes

## Electronic Clinical Data Systems (ECDS)

A new reporting method helps clinical data create **insight**.

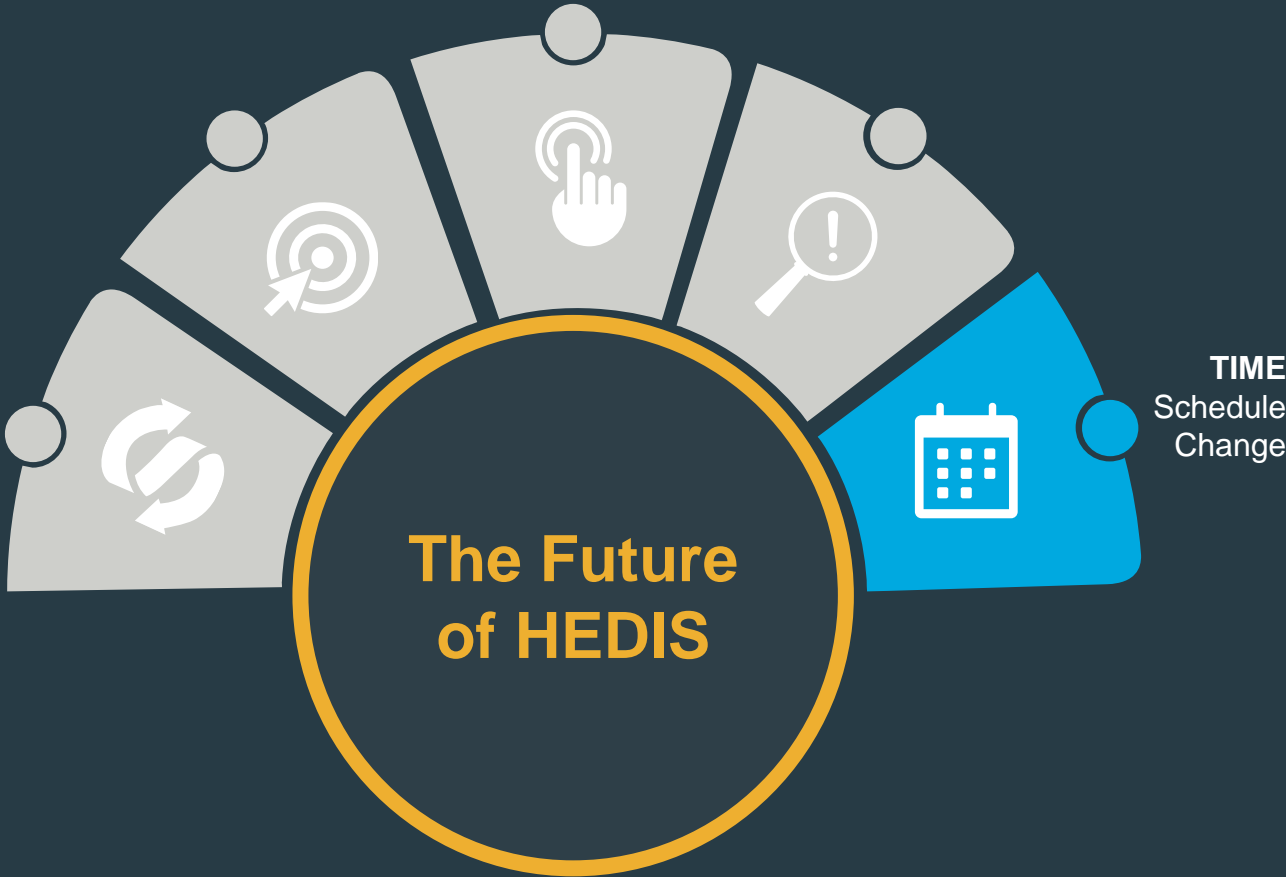




# 5 Themes

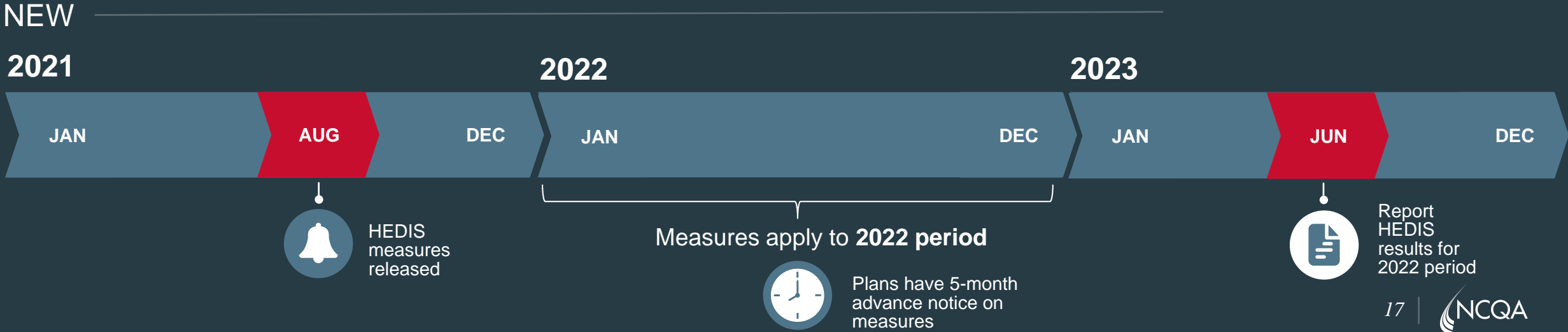
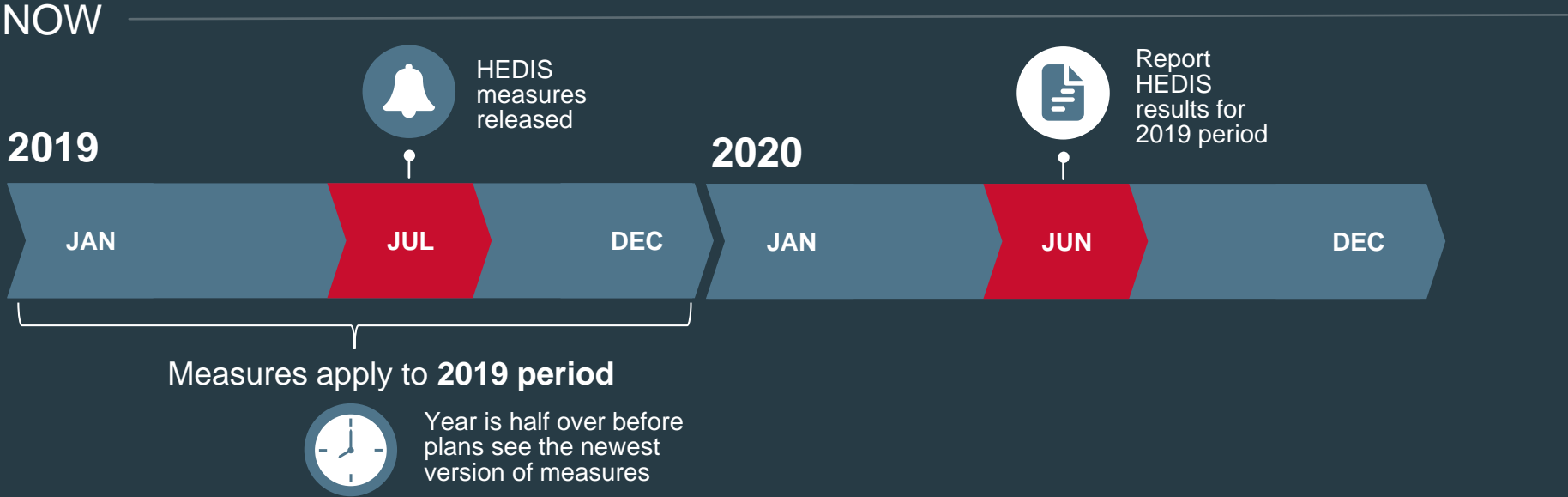
## Schedule Change

And we'll do all of this **earlier** to give you more **time** each year.



# Schedule Change

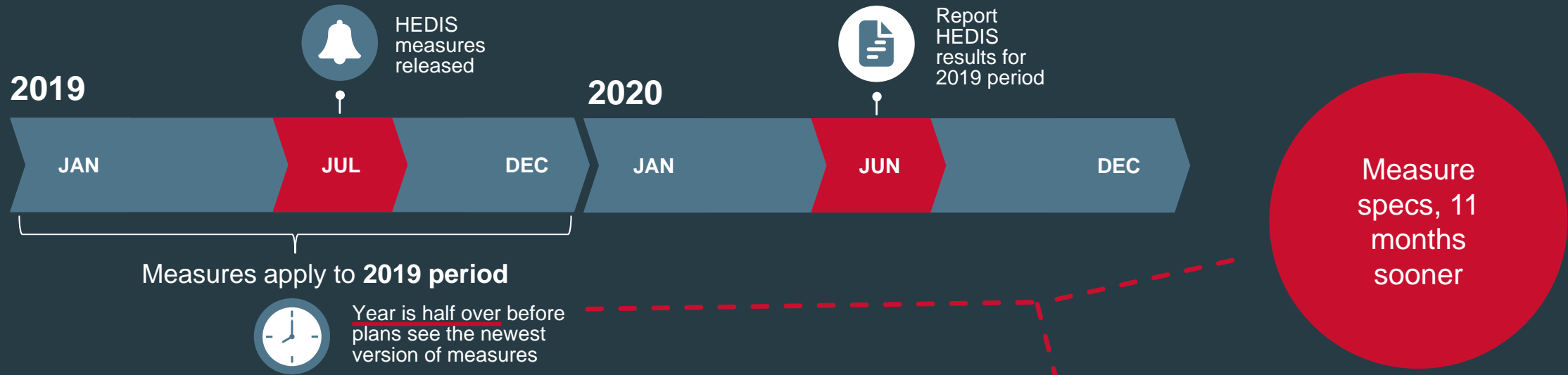
*So What? "Why should I care?"*



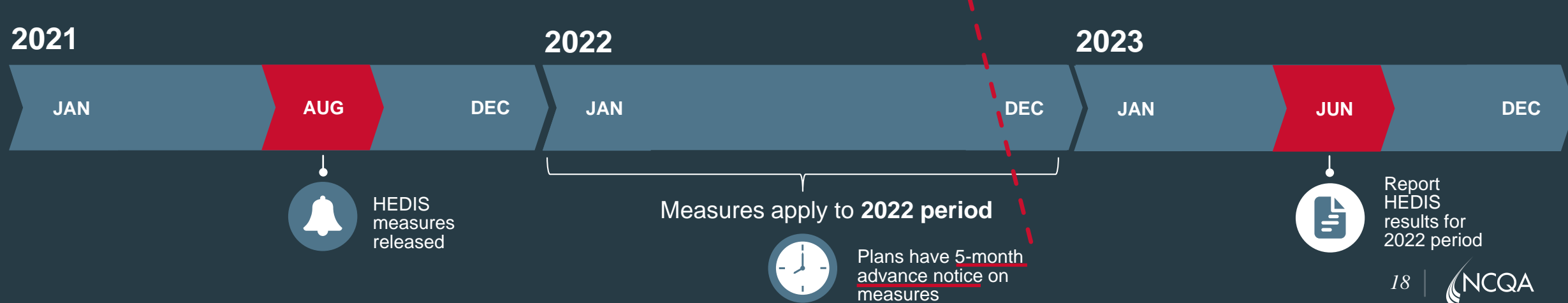
# Schedule Change

*So What? "Why should I care?"*

NOW



NEW



# Schedule Change

*Now What? “What’s the next step?”*

*A related simplification: the HEDIS naming convention.*



*What’s the difference?*

*Why so many?*

# Schedule Change

*Now What? “What’s the next step?”*

*Transition Year: Two HEDIS editions coming July 1, 2020.*

	HEDIS MY 2020	HEDIS MY 2021	HEDIS MY 2022
<b>Publish Vols. 1 &amp; 2</b>	7/1/2020	7/1/2020	8/1/2021
<b>Publish Vol. 2 Technical Update</b>	10/1/2020	3/31/2021	3/31/2022
<b>First Year Public Reporting</b>	10/1/2020	10/1/2021	10/1/2022
<b>Complete HEDIS Vendor Certification (Survey)</b>	12/15/2020	12/15/2021	12/15/2022
<b>Complete HEDIS Vendor Certification</b>	2/15/2021	10/1/2021	7/1/2022
<b>Data Submission Due</b>	6/15/2021	6/15/2022	6/15/2023



# What is FHIR<sup>®</sup> and Why NCQA Is Considering FHIR for HEDIS

FHIR<sup>®</sup> IS THE REGISTERED TRADEMARK OF HL7 AND IS USED WITH THE PERMISSION OF HL7. THIS PRESENTATION IS NOT SPONSORED BY HL7

# What is FHIR®?

*Latest interoperability standard*



Fast Healthcare Interoperability Resources (FHIR)

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HL7 standard

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Enables automated data exchange through APIs

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Developer friendly

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Web-based technology



# Polling Question #1

*What is your current level of FHIR understanding?*

*Take our real-time survey*




# Why FHIR?

*Paradigm shift in Health IT*

## PAST

Desktop PCs 

Static software 

Organizational records 

On-premise server 

Monolithic data silos 

Static reports 

## FUTURE...


 Mobile devices

 Web-based applications and apps

 Longitudinal health record

 Cloud

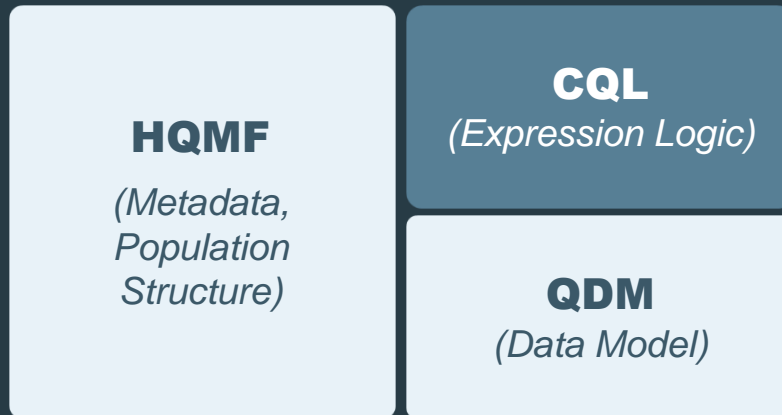
 Open APIs

 Flexible analytics featuring big data and machine learning/AI

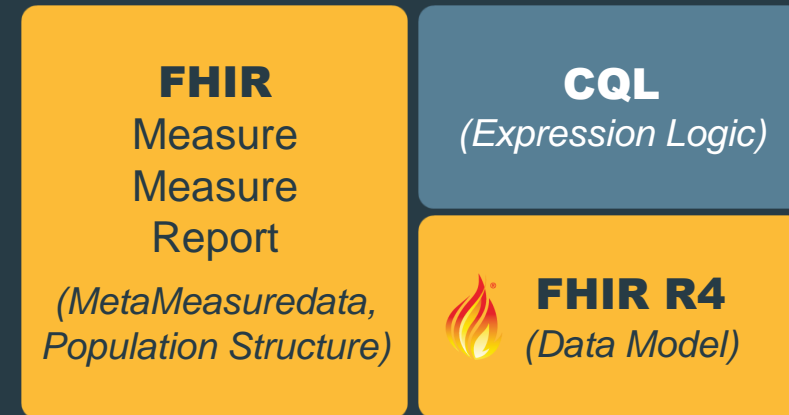
# Why FHIR for Quality Data?

*More comprehensive data model*

## CURRENT HEDIS Structure



## FUTURE HEDIS Structure



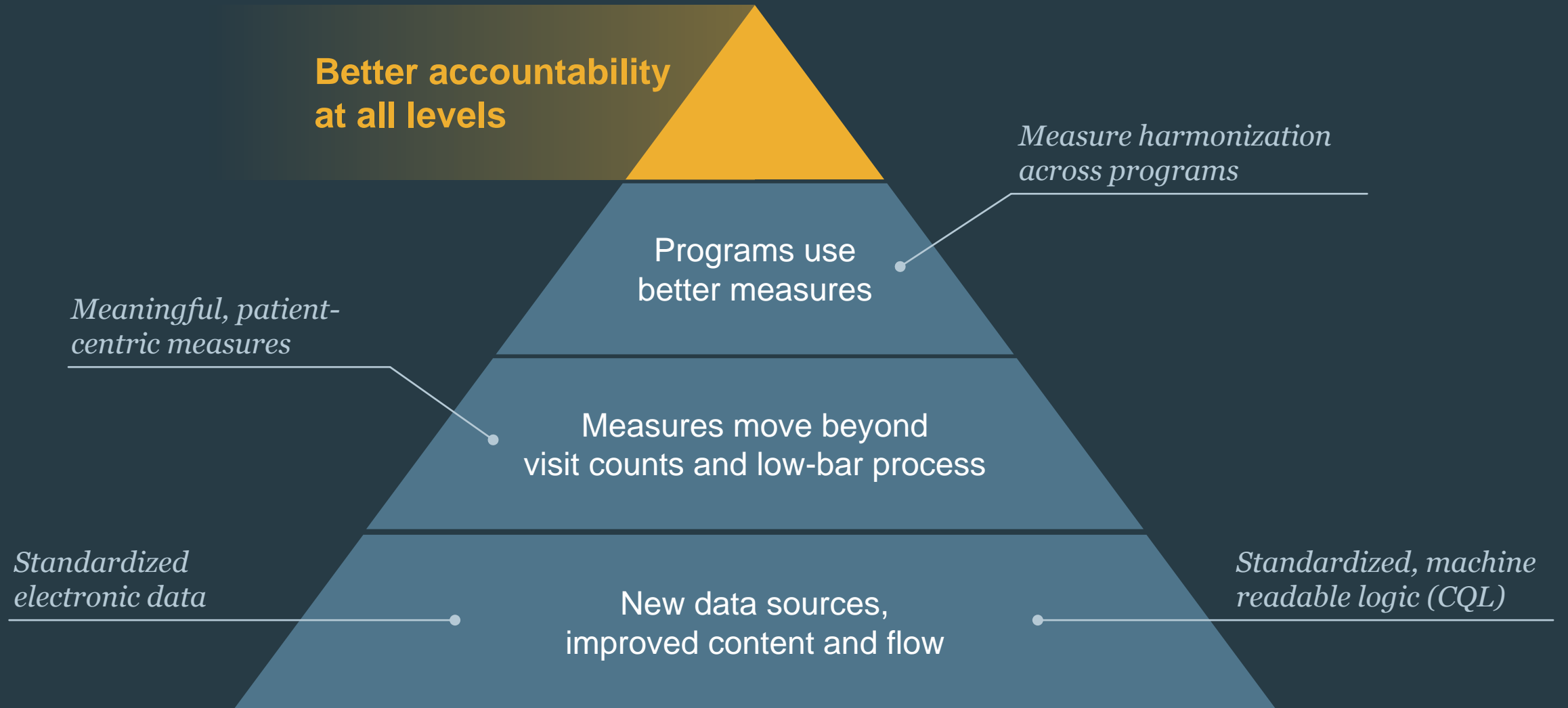
Definitions:

HQMF *Health Quality Measure Format*

CQL *Clinical Quality Language*

QDM *Quality Data Model*

# NCQA's Vision for Quality Measurement



# NCQA FHIR Strategy

## *Guiding Principles*

### *Guiding Principles*



**Meet  
stakeholders  
where they are**



**Monitor  
developments**



**Alignment  
across  
measurement  
programs**



**Send a  
signal**

# NCQA's Draft Plan To Move to FHIR

NCQA believes it is time to move to FHIR and for the first set of FHIR-CQL HEDIS measures, it is targeting Measurement Year

2022

## WHY

- #1 Reduces provider burden by easing data gathering efforts
- #2 Aligns quality measurement with other use cases
- #3 Aligns with other key stakeholders (e.g., CMS)

## WHAT

Release a limited number of FHIR-CQL HEDIS measures for Trial Use starting in 2020

## WHEN

Current proposal is to release the first set of FHIR-CQL HEDIS measures for Measurement Year 2022 for reporting in June 2023

# Delay in Public Reporting

*Reporting FHIR-CQL measures starting in 2023*



NCQA will delay FHIR-CQL measures reporting until June 2023 (*Measurement Year 2022*) to ensure a sufficient time period to test and implement FHIR-CQL measures



## **Polling Question #2**

*Do you support the current proposal to release the first set of FHIR-CQL HEDIS measures for Measurement Year 2022 for reporting in June 2023?*

*Take our real-time survey*



# Trial Use of FHIR Measures



**RELEASE A SMALL SUBSET**  
of HEDIS digital  
measures specified as  
FHIR-CQL for trial use



**PROVIDE A SAMPLE**  
of what HEDIS digital  
measures will look like  
once the conversion to  
FHIR is complete



**PROVIDE AN EARLY PREVIEW**  
of HEDIS on  
FHIR HEDIS  
to stakeholders

## Polling Question #3

*Would do you think about NCQA's plan to release FHIR measures for Trial Use in 2020?*

*Take our real-time survey*



# NCQA Organizing FHIR Pilots

*NCQA will begin FHIR pilots in 2020*

**NCQA will be organizing FHIR pilots starting later this year and looking for volunteers to:**



## **ASSESS**

the readiness of the market for FHIR-CQL measures

## **IDENTIFY**

any gaps or issues in FHIR-CQL measure specifications

## **IDENTIFY**

necessary resources to implement FHIR-CQL measures

## Polling Question #4

*Would you be interested in participating in an NCQA HEDIS FHIR pilot?*

*Take our real-time survey*



# NCQA Priorities for Digitalization

•—— *NCQA prioritizes HEDIS measures to digitize based upon* ——•



**Feedback from stakeholders**



**Use in quality measurement programs**



**Feasibility**

## Polling Question #5

*What are your priorities for digitalized measures?*

*Take our real-time survey*





# Digital Measurement Community



# Digital Measurement Community

*Coming Soon!*

A **NEW** interactive platform for stakeholders engaged in the development and implementation of digital quality measures

To sign up, visit:

[\*www.ncqa.org/dmc\*](http://www.ncqa.org/dmc)

or email

[\*digital.measures@ncqa.org\*](mailto:digital.measures@ncqa.org)

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WELCOME BACK!

## Digital Measurement Community

Quality resources to help you connect with NCQA and fellow health care professionals on our new digital measures. This is “for placement only” text, which can and should be updated.

### COMMUNITY FORUM

Intro text for what to expect in the forums. People and groups evaluated by NCQA show that they are serious about quality health care. NCQA evaluates organizations and reports the results. This drives improvement, saves lives, keeps people healthy and saves money for the people who pay for care.

→ [JOIN THE DISCUSSION](#)

# A New Interactive Digital Measurement Community

*Addressing Knowledge Barriers and Lack of Coordination Across Disciplines*



The Digital Measurement Community will foster collaboration around three primary areas of high impact and value:

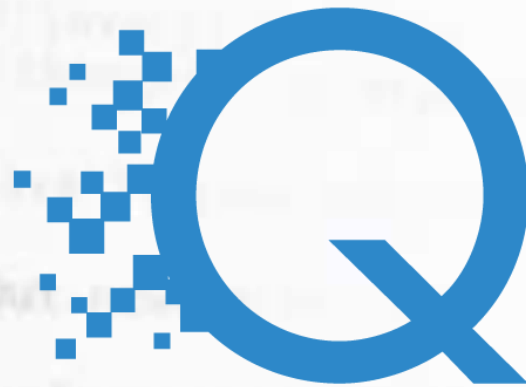
- **Sharing Best Practices**  
To promote quality and accountability in the field
- **Education**  
To facilitate the adoption of digital measures and related standards
- **Collaboration**  
Collaborating to build a vibrant digital measurement community



# Digital Quality Summit

Save the date!

NCQA & HL7® PRESENT



# DIGITAL QUALITY SUMMIT

22-24

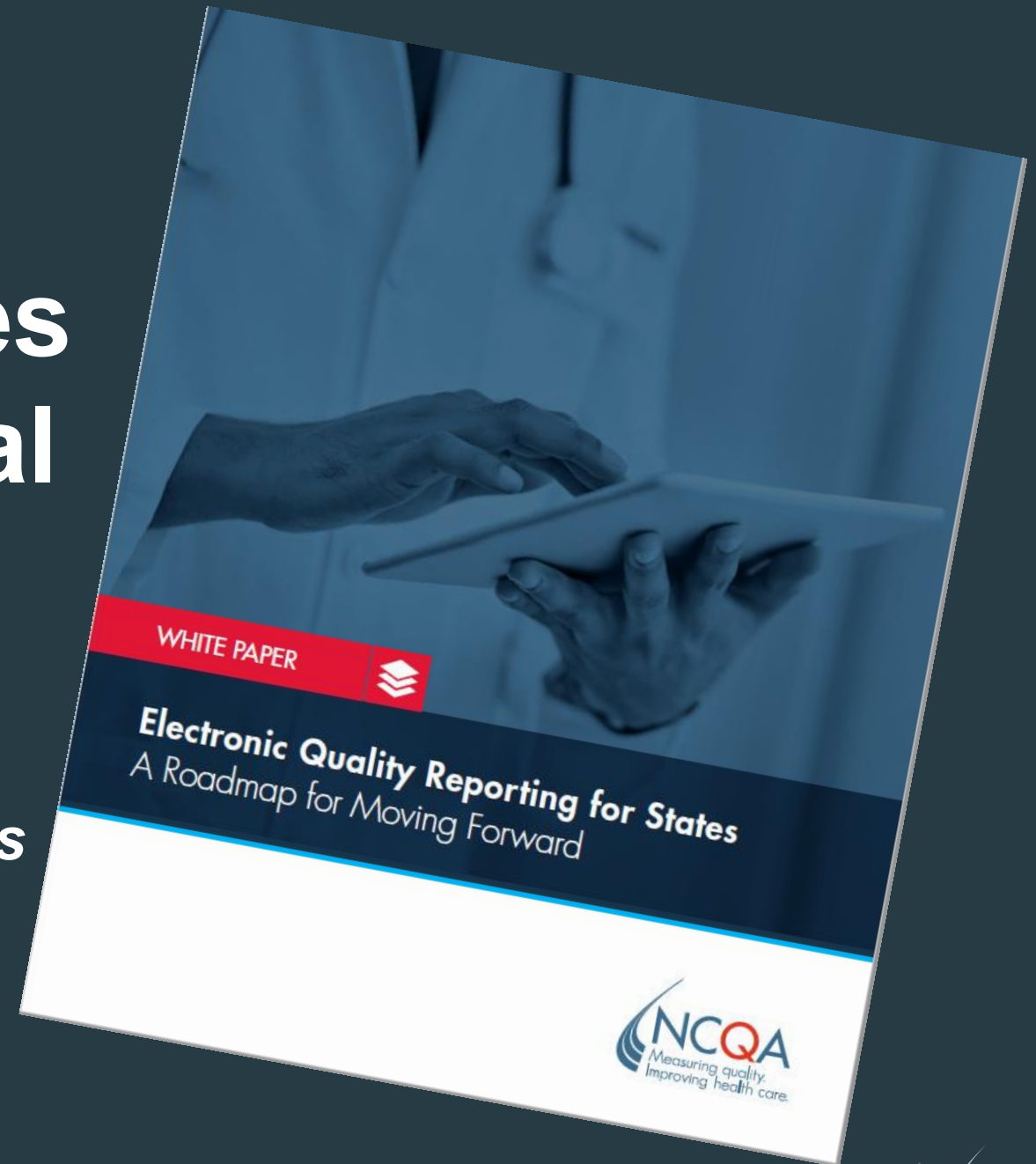
July 2020

Renaissance Arlington Capital View Hotel  
Arlington, Virginia

*Available for download*

# A resource for states from the 2019 Digital Quality Summit

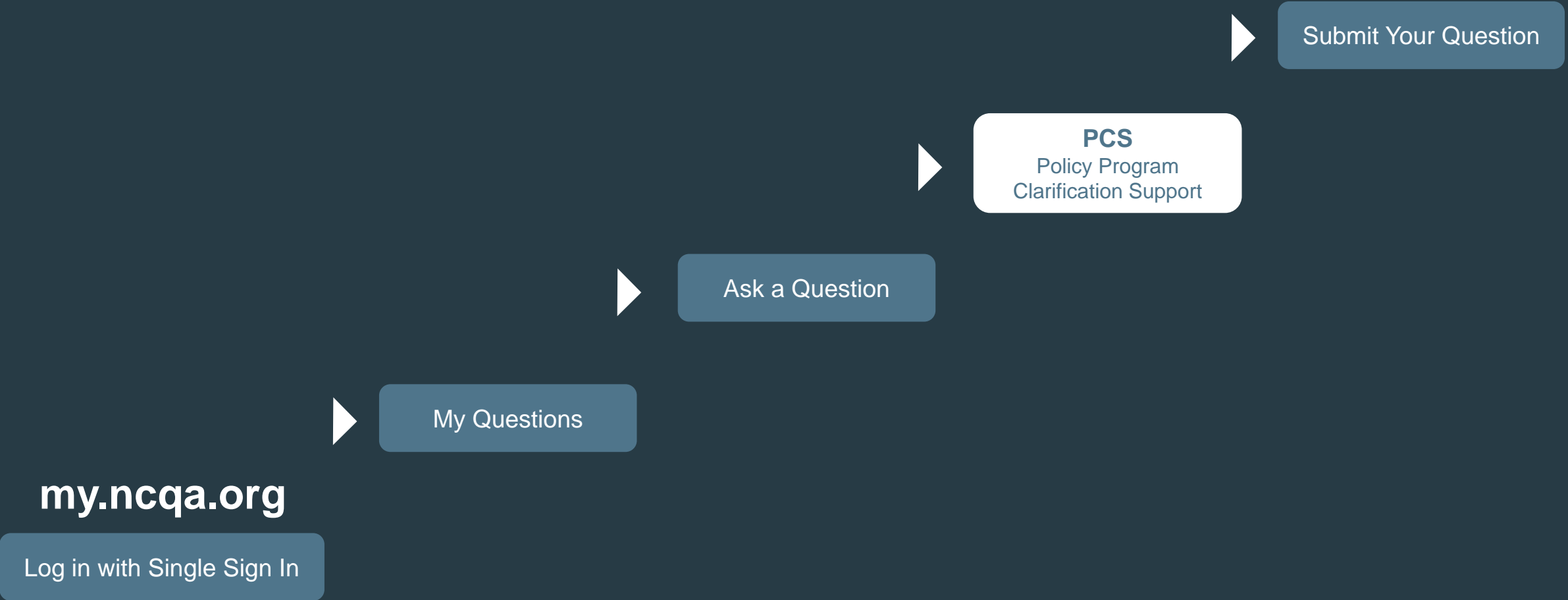
[ncqa.org/electronic-reporting/states](https://ncqa.org/electronic-reporting/states)



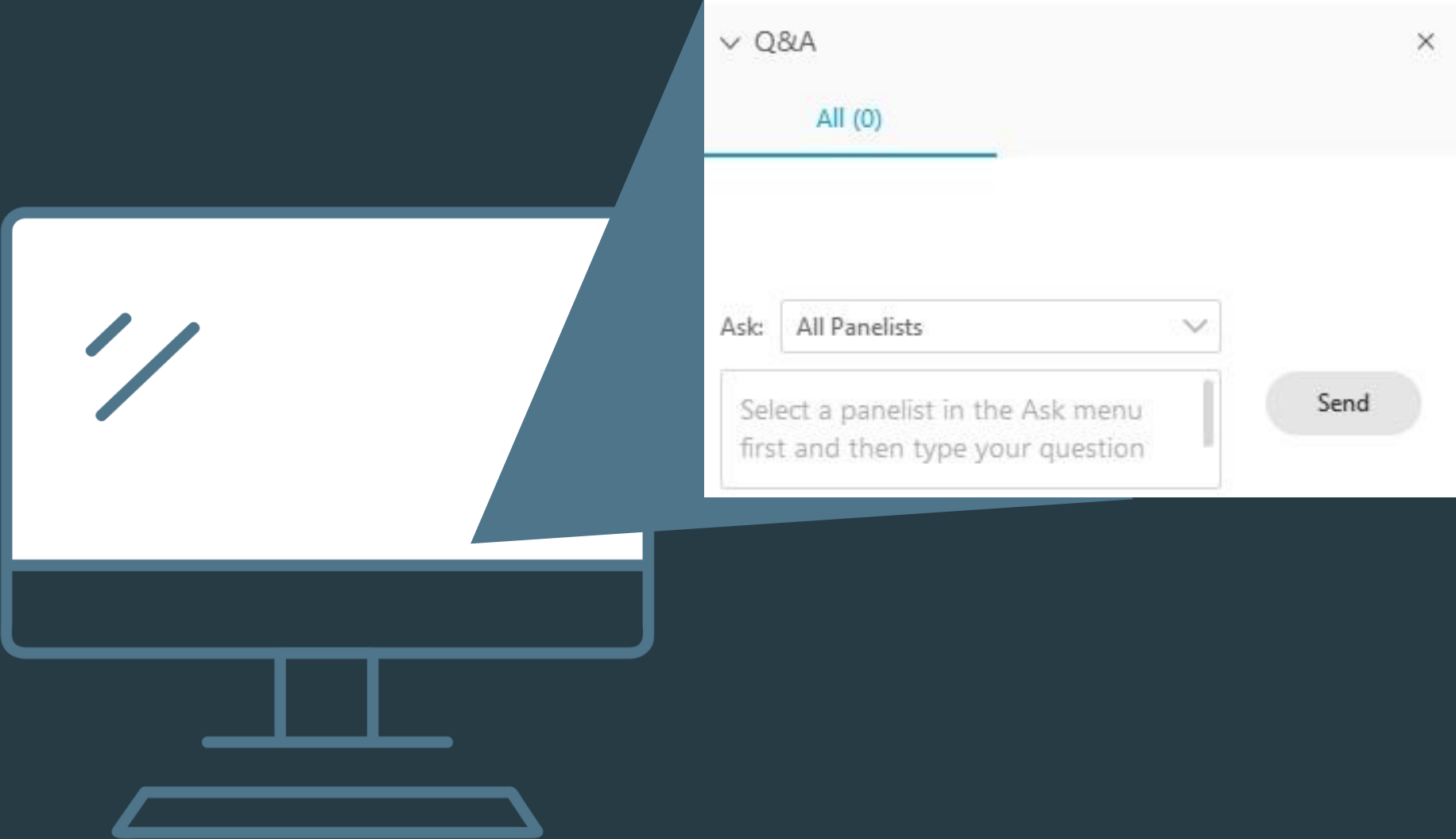


*Questions*

# How to ask questions after today's Q&A



# Use the Q&A chat window to ask a question







NCCQA

*Thank you*